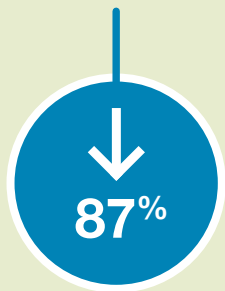


Bournemouth, Christchurch & Poole Your Bus Journey 2025 survey results

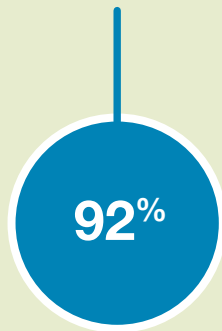


Time the journey took



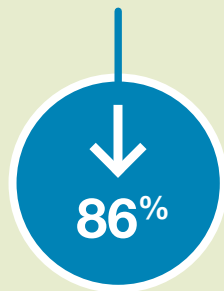
2024 - 88%
2023 - 86%

The bus driver



2024 - 92%
2023 - 91%

Punctuality of the bus at the stop



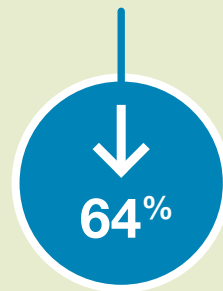
2024 - 88%
2023 - 86%

Overall satisfaction with journey on the day



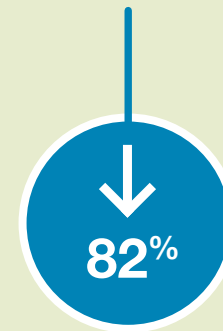
2024 - 91%
2023 - 90%

Value for money for fare payers



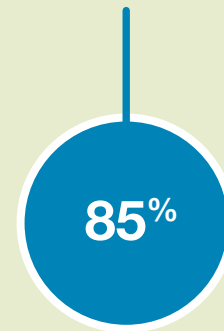
2024 - 80%
2023 - 69%

Waiting time at bus stop



2024 - 85%
2023 - 81%

The bus stop



2024 - 85%
2023 - 83%



Bournemouth, Christchurch & Poole Your Bus Journey 2025 survey results

Bus passenger satisfaction compared to all England areas

		Urban other	All England areas	Rank
Total satisfied %				
Overall satisfaction	90	87	85	10
Value for money	64	61	63	22
Bus stop where you caught bus	85	82	81	10
Length of time you had to wait for bus	82	77	74	9
Punctuality of bus at stop (arriving on time)	86	80	77	5
Bus driver	92	88	87	6
Length of time journey on bus took	87	85	83	20
Total rating good (very/fairly) %				
Information provided at bus stop	83	79	76	
Personal security at bus stop	72	69	67	
Personal security on bus	86	83	80	