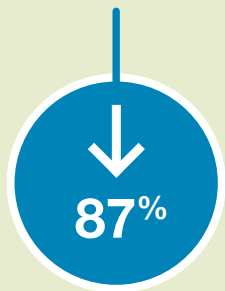


# Warrington Your Bus Journey 2025 survey results

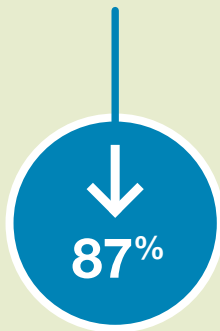


Time the journey took



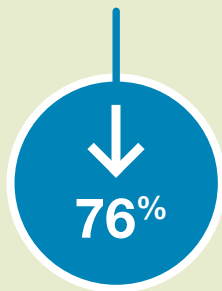
2024 - 89%  
2023 - 77%

The bus driver



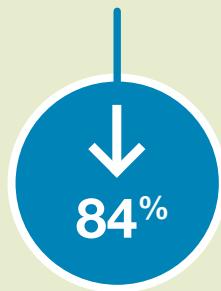
2024 - 88%  
2023 - 84%

Punctuality of the bus at the stop



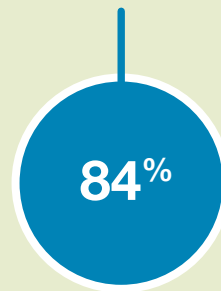
2024 - 77%  
2023 - 71%

Overall satisfaction with journey on the day



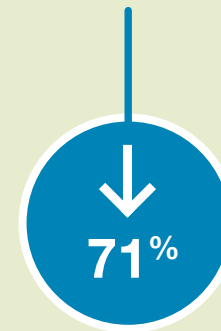
2024 - 85%  
2023 - 76%

Value for money for fare payers



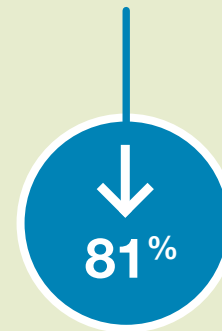
2024 - 84%  
2023 - 75%

Waiting time at bus stop



2024 - 75%  
2023 - 66%

The bus stop



2024 - 80%  
2023 - 70%



# Warrington Your Bus Journey 2025 survey results

Bus passenger satisfaction compared to all England areas

## Total satisfied %

		Urban other	All England areas	Rank
Overall satisfaction	84	87	85	34
Value for money	84	61	63	1
Bus stop where you caught bus	81	82	81	26
Length of time you had to wait for bus	71	77	74	37
Punctuality of bus at stop (arriving on time)	76	80	77	34
Bus driver	87	88	87	33
Length of time journey on bus took	87	85	83	14

## Total rating good (very/fairly) %

Information provided at bus stop	79	79	76	
Personal security at bus stop	76	69	67	
Personal security on bus	84	83	80	