

Tayside and Central Scotland Transport Partnership Your Bus Journey 2025 survey results



Time the journey took



2024 - 80%
2023 - 79%

The bus driver



2024 - 89%
2023 - 88%

Punctuality of the bus at the stop



2024 - 72%
2023 - 76%

Overall satisfaction with journey on the day



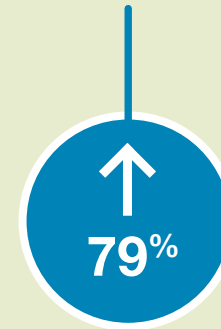
2024 - 82%
2023 - 80%

Value for money for fare payers



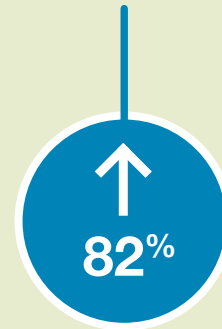
2024 - 63%
2023 - 54%

Waiting time at bus stop



2024 - 70%
2023 - 69%

The bus stop



2024 - 79%
2023 - 78%



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Bus passenger satisfaction compared to all Scotland areas

		All Scotland areas	Rank
Total satisfied %			
Overall satisfaction	88	91	3
Value for money	54	75	5
Bus stop where you caught bus	82	84	3
Length of time you had to wait for bus	79	84	3
Punctuality of bus at stop (arriving on time)	83	86	4
Bus driver	90	92	5
Length of time journey on bus took	85	88	5
Total rating good (very/fairly) %			
Information provided at bus stop	74	80	
Personal security at bus stop	70	77	
Personal security on bus	83	88	