

# Strathclyde Partnership for Transport Your Bus Journey 2025 survey results



Time the journey took



2024 - 88%  
2023 - 85%

The bus driver



2024 - 93%  
2023 - 93%

Punctuality of the bus at the stop



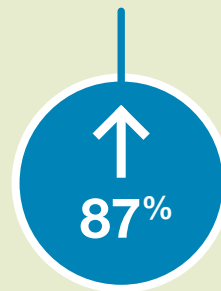
2024 - 88%  
2023 - 84%

Overall satisfaction with journey on the day



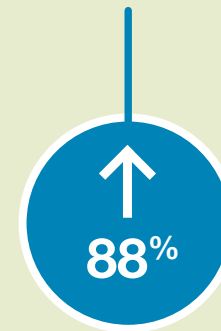
2024 - 88%  
2023 - 89%

Value for money for fare payers



2024 - 81%  
2023 - 76%

Waiting time at bus stop



2024 - 85%  
2023 - 80%

The bus stop



2024 - 89%  
2023 - 87%



# Strathclyde Partnership for Transport Your Bus Journey 2025 survey results

Bus passenger satisfaction compared to all Scotland areas

## Total satisfied %

		All Scotland areas	Rank
Overall satisfaction	93	91	1
Value for money	87	75	1
Bus stop where you caught bus	90	84	1
Length of time you had to wait for bus	88	84	1
Punctuality of bus at stop (arriving on time)	91	86	1
Bus driver	95	92	1
Length of time journey on bus took	92	88	1

## Total rating good (very/fairly) %

Information provided at bus stop	87	80	
Personal security at bus stop	87	77	
Personal security on bus	92	88	