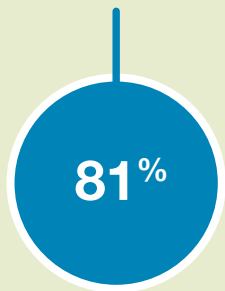


Oxfordshire Your Bus Journey 2025 survey results



Time the journey took



2024 - 81%
2023 - 75%

The bus driver



2024 - 90%
2023 - 87%

Punctuality of the bus at the stop



2024 - 78%
2023 - 68%

Overall satisfaction with journey on the day



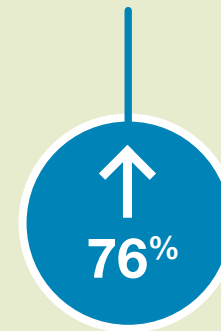
2024 - 84%
2023 - 78%

Value for money for fare payers



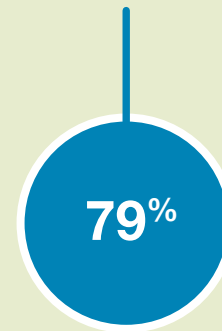
2024 - 71%
2023 - 63%

Waiting time at bus stop



2024 - 75%
2023 - 67%

The bus stop



2024 - 79%
2023 - 75%



Oxfordshire Your Bus Journey 2025 survey results

Bus passenger satisfaction compared to all England areas

Total satisfied %

		Rural	All England areas	Rank
Overall satisfaction	86	86	85	27
Value for money	60	63	63	33
Bus stop where you caught bus	79	80	81	32
Length of time you had to wait for bus	76	76	74	25
Punctuality of bus at stop (arriving on time)	82	80	77	15
Bus driver	89	89	87	21
Length of time journey on bus took	81	85	83	37

Total rating good (very/fairly) %

Information provided at bus stop	72	72	76	
Personal security at bus stop	67	66	67	
Personal security on bus	85	84	80	