

# Hampshire Your Bus Journey 2025 survey results



Time the journey took



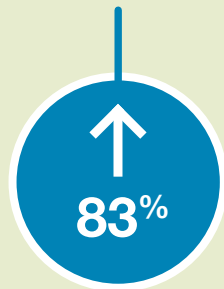
2024 - 86%

The bus driver



2024 - 90%

Punctuality of the bus at the stop



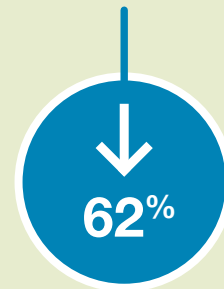
2024 - 78%

Overall satisfaction with journey on the day



2024 - 86%

Value for money for fare payers



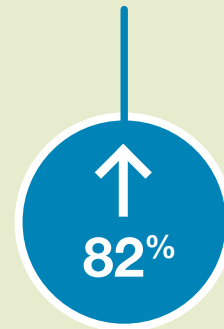
2024 - 77%

Waiting time at bus stop



2024 - 73%

The bus stop



2024 - 79%



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Bus passenger satisfaction compared to all England areas

		Semi-rural	All England areas	Rank
<b>Total satisfied %</b>				
Overall satisfaction	90	88	85	9
Value for money	62	68	63	30
Bus stop where you caught bus	82	83	81	22
Length of time you had to wait for bus	80	79	74	11
Punctuality of bus at stop (arriving on time)	83	82	77	11
Bus driver	90	91	87	16
Length of time journey on bus took	89	87	83	10
<b>Total rating good (very/fairly) %</b>				
Information provided at bus stop	79	78	76	
Personal security at bus stop	70	73	67	
Personal security on bus	85	86	80	