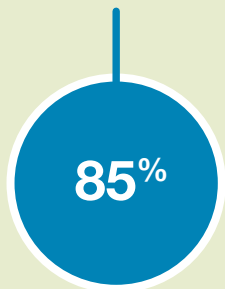


# East Sussex Your Bus Journey 2025 survey results



Time the journey took



2024 - 85%  
2023 - 81%

The bus driver



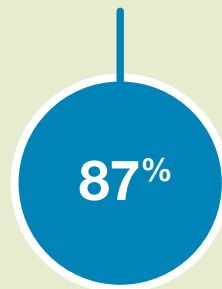
2024 - 91%  
2023 - 87%

Punctuality of the bus at the stop



2024 - 80%  
2023 - 69%

Overall satisfaction with journey on the day



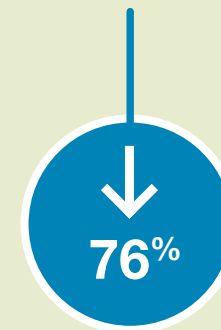
2024 - 87%  
2023 - 79%

Value for money for fare payers



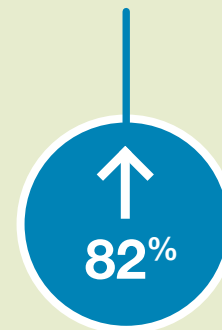
2024 - 73%  
2023 - 68%

Waiting time at bus stop



2024 - 77%  
2023 - 66%

The bus stop



2024 - 80%  
2023 - 74%



# East Sussex Your Bus Journey 2025 survey results

Bus passenger satisfaction compared to all England areas

		Semi-rural	All England areas	Rank
<b>Total satisfied %</b>				
Overall satisfaction	87	88	85	19
Value for money	64	68	63	23
Bus stop where you caught bus	82	83	81	21
Length of time you had to wait for bus	76	79	74	26
Punctuality of bus at stop (arriving on time)	79	82	77	24
Bus driver	90	91	87	15
Length of time journey on bus took	85	87	83	25
<b>Total rating good (very/fairly) %</b>				
Information provided at bus stop	77	78	76	
Personal security at bus stop	69	73	67	
Personal security on bus	83	86	80	