**Organisation: Transport Focus**

**Role: Engagement Manager**

**Location: London or Manchester**

**Salary: £43,813.00 gross per annum**

**Benefits:** **Generous pension scheme and 30 days annual leave (plus bank**

**holidays), employee assistance programme, flexible working (minimum 2 days**

**a week in the office).**

**Closing date: 12:00 midday, Tuesday 24th September 2024**

**About us**

We are the voice of Britain’s transport user. We ensure they’re at the centre of tomorrow’s policy decisions and that future investment in the transport network is focused on their needs and experiences. We listen to the public and find out their experience of using, or trying to use, Great Britain’s railways and England’s bus, tram and major road networks. We bring together transport providers and share these views so problems can be fixed but if they are more challenging to resolve, publish an improvement plan. Our analysis, drawn from data and insight across the industry, puts the voice of the transport user at the heart of decision making – in Westminster, Cardiff, Holyrood and with the Mayors of our great city regions.

We have recently undergone a full organisation restructure to set us up to succeed. As a result, there is a significant amount of change happening internally at the same time as changing how we deliver more impact for external stakeholders through our business plan.

And that’s where you come in!

This is an exciting opportunity for you to join an ambitious organisation at a pivotal time for transport users and for our people.

**About you**

We are interested in the skills and experience you bring, not just the job titles on your resume. Reflecting our ambition and commitment to be more representative of all transport users, we aim to build teams that draw upon the widest range of experiences, talent and ideas, and for that reason welcome applications from the broadest range of backgrounds and communities.

**To be successful you will have:**

* Excellent influential communication and interpersonal skills, with the ability to build relationships, working collaboratively and seamlessly in cross-functional teams
* A collaborative approach with a willingness to contribute to projects and workstreams outside of your immediate team
* Ability to work across multiple projects and programmes of work
* Experience of using, and able to explain complex research, data or statistics to people outside of the industry and profession
* Skills to produce high quality written outputs
* Ability to solve problems with a self-motivated and solutions-focused outlook.

**How to Apply**

Please follow this link to access the job pack and read about the application process: <https://www.transportfocus.org.uk/about/careers/>

**Recruitment timetable**

Application deadline is 12:00 midday, Tuesday 24th September 2024.

Panel interviews are scheduled to go ahead in London on Wednesday 2nd October 2024.

If you require an adjustment to enable you to apply for the post in a way that best suits you, please contact the HR team at [recruitment@transportfocus.org.uk](mailto:recruitment@transportfocus.org.uk) before you submit your application.