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Dear Jac

Transparency regarding P Code cancellations

The Office of Rail and Road has rightly challenged the industry around so-called ‘P Coding’, pre-cancelling trains before the day they should have run. We welcome the resulting [publication](#)¹ of data by train operator showing full and part pre-cancellations because of train crew and rolling stock non-availability.

However, this information is not readily available where passengers are most likely to look for it – and could reasonably expect to find it. Some train companies provide a high-level figure, while others make no reference to pre-cancellations at all.

In the interests of transparency and building trust, with stakeholders as well as passengers, I should be grateful if RDG would work with train operators to introduce a consistent way in which this data is published on websites each Rail Industry Period.

Using what Greater Anglia currently do as an example, we envisage an additional column titled “Pre-cancellations” which would list the number of trains removed from the timetable in

	On Time	Time to 3 Minutes	Time to 15 Minutes	Cancellations	Self-Caused Cancellations	Short Formations
Greater Anglia	85.62%	93.17%	99.04%	669	159	24
Southend & Southminster	89.91%	95.20%	99.50%	62	17	4
Great Eastern Outers	88.37%	95.03%	99.39%	95	48	2
Anglia Inter City	85.55%	92.79%	98.85%	14	2	7
Anglia Locals	85.58%	93.85%	99.09%	99	16	0
West Anglia Outers	82.21%	90.42%	98.53%	259	30	2
West Anglia Inners	82.10%	91.82%	98.87%	142	47	9

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¹ <https://dataportal.orr.gov.uk/media/2208/passenger-rail-performance-cancellations-data-period-2.pdf>

advance (excluding those removed because of engineering work that met Informed Traveller timescales and because the bank holiday service is different and similar things), irrespective of the reason and irrespective of whether the train operator or Network Rail requested the pre-cancellation.

I look forward to hearing from you and, of course, happy to discuss.

Yours sincerely



Guy Dangerfield
Head of Strategy