



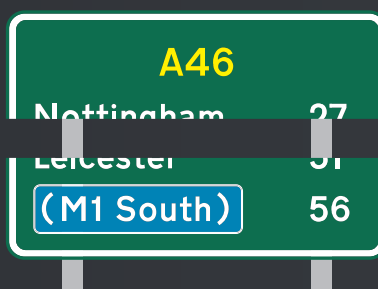
CLEARER / SAFER / EASIER

PROGRESS SO FAR

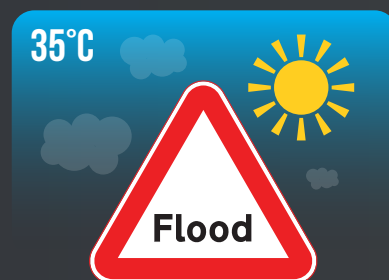
AUGUST 2021



CAN I READ IT?



JUST MEND IT!



IS IT USEFUL?

Objectives of Sort My Sign

Clear road signs mean easier, safer journeys. When it comes to road signs, if it's not clear it's not safe.

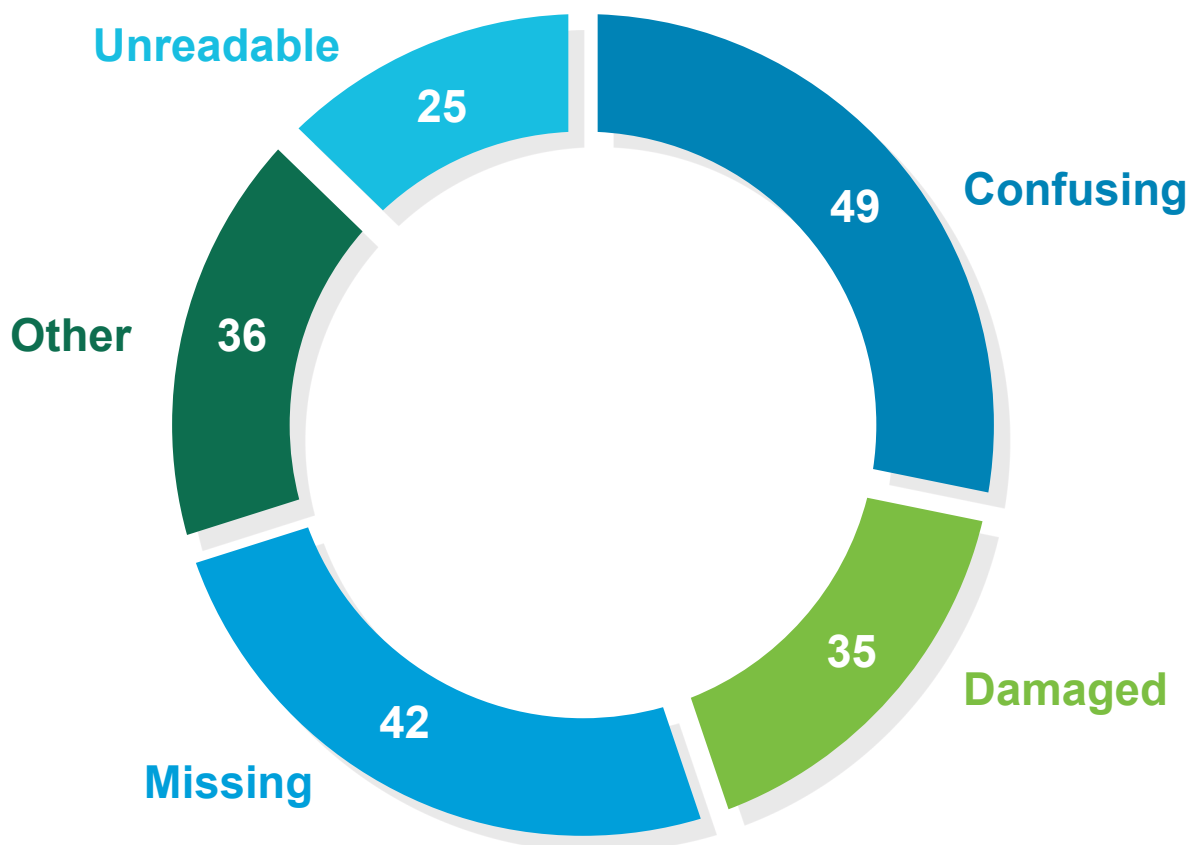
Transport Focus launched the Sort My Sign campaign to help increase satisfaction with information on the motorways and major 'A' roads managed by Highways England, by asking road users about signs they want to see sorted.

Launched in February 2020, and subsequently interrupted by the Covid-19 lockdown, there have been 187 Sort My Sign reports to date. Highways England has confirmed that three in five reports have been sorted so far and we are continuing to chase up the rest.

What's the problem?

Problems fell into these categories:

Total = 187



Some of the issues that have been sorted

North West, M6



Before



After

West Midlands, M42



Before



After

North West, M61



Before



After

West Midlands, M42



Before



After

Other problems people reported

We are awaiting confirmation from Highways England on the status of these reports and when we can expect to see them completed.

A421 westbound near Caulcott, Bedfordshire
- **half the services sign is missing**



A31 northbound near Ringwood, Hampshire -
graffiti obscuring the sign



M62, junction 23, eastbound -
damaged sign



M62, junction 27, westbound -
damaged and partially obscured sign



What next?

From August 2021 we'll again be encouraging road users to tell us about signs they want sorted.

We'll also be working with Highways England to help it get better at fixing problems before road users need to tell us about it.

If there's a sign on a Highways England road that you want sorting, visit <https://www.transportfocus.org.uk/sortmysign/>



Any enquiries about this report should be addressed to:

campaigns@transportfocus.org.uk

#SortMySign
CLEARER/SAFER/EASIER
[transportfocus.org.uk](https://www.transportfocus.org.uk)

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