

# TfW Community Engagement Projects: 2020/21



# What is Community & Stakeholder engagement?

## Our purpose

To build mutually beneficial working relationships with stakeholders and gather valuable and diverse contributions to deliver a high quality, safe, integrated, affordable and accessible transport network.

## Our objectives

- To **inform** stakeholders of our plans for transforming transport with reasonable **understanding** gained.
- To **proactively engage stakeholders** so that they can **contribute** to our plans and feel that their input is appreciated.
- To be **visible** in our networks and communities and ensure relationships founded on **transparency**.
- To partner with stakeholders to find solutions to remove barriers and **enable public transport** use.
- To build a supportive function that **raises awareness** of the importance of stakeholder engagement and demonstrates its **value** across the TfW family.

# Alignment with the Well-Being of FGA – our projects



A Wales of Cohesive  
Communities

**Building new relationships**



A More Equal Wales

**Mobility & Inclusion**



A Healthier Wales

**Community Safety & Well-being**



A Wales of Vibrant Culture  
& Welsh Language

**Education**



A Resilient Wales



A Globally Responsible  
Wales

**Modal Shift**



A Prosperous Wales

**Good Neighbour**

To make sure we are all working towards the same purpose, the Act puts in place seven well-being goals. The act makes it clear the listed public bodies must work to achieve all the goals, not just one or two.

# A Vibrant Culture Education

- Enable future generations to access and engage with their own and other cultures, by providing opportunities for in-depth cultural experiences using public transport to visit leisure, tourism and heritage sites.
- Develop meaningful, cultural and bilingual educative sessions that build an in-depth knowledge of TfW's purpose alongside increasing knowledge of rail related topics and careers.
- Create opportunities to listen to, engage with and involve children and young people; enabling their voice to be heard on transport related issues/topics that affect them.
- Encourage and advance engagement with TfW by raising awareness of rail related activities, building confidence in customers to contribute to the development of future plans.



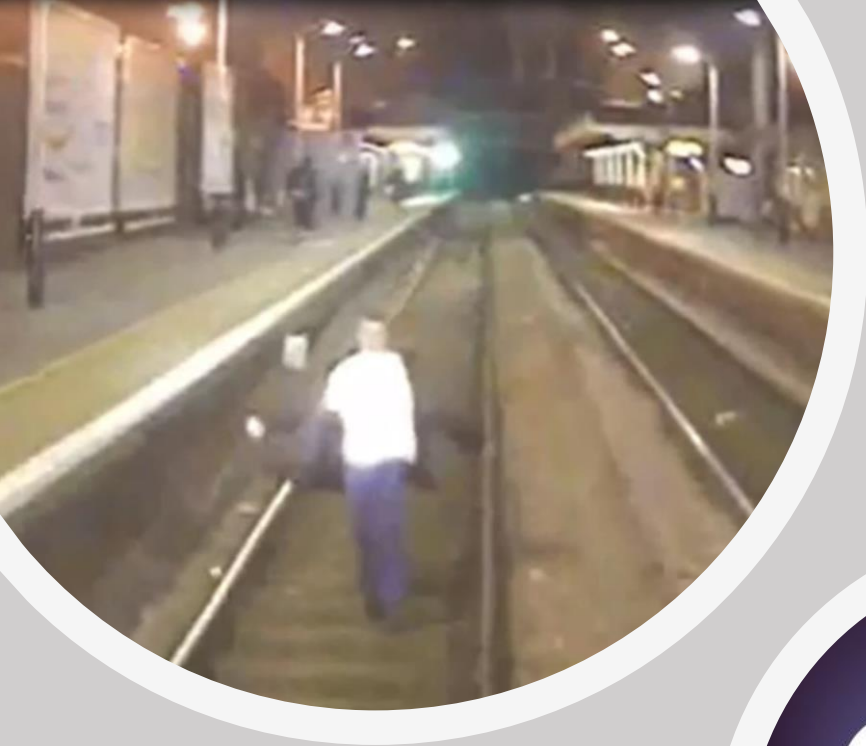




## A Prosperous Wales Good Neighbour

The project will be delivered in areas of major enhancement work, such as the south wales Metro:

- Work with the IDP's, stakeholders, community rail and communities to identify sustainable and biodiversity opportunities that will benefit hyper-local communities.
- Identify and facilitate opportunities for underrepresented adult groups to access mentoring and work experience, increasing access to STEM.
- Develop good neighbour practices alongside our partners & IDP's that provide reactive solutions to community questions and challenges.



## **A Healthier Wales** **Community Safety & Wellbeing**

- Educate school pupils at our key and reliant establishments who use our services to travel to and from school each day (CVL) to use the railway safely.
- Support partners on an outreach programme to reduce trespass at the top ten sites in Wales and Borders.
- Create opportunities to enable the TfW network to improve mental health/access to social prescribing (in conjunction with the community rail team).
- Support partners in the industry to reduce suicide attempts on the railway in Wales and Borders.
- Work with partners to reduce incidents of anti-social behaviour on the railway network in Wales and Borders.





# A Resilient and Globally Responsible Wales

## Modal Shift



- Promote and improve understanding in communities.
- Increase the input of the community into local plans.
- Improve our understanding and help us make decisions with our communities, including on active-travel station improvements.



## A More Equal Wales Mobility and Inclusion

- Work with local accessibility groups, health boards and the third sector to identify barriers to public transport and to work with TfW accessibility panel to effect change and improvement.
- Work to improve digital connectivity to access public transport for individuals who might not often use this method.
- Facilitate public transport experiences for groups and individuals with protected characteristics to increase confidence in using public transport.



**We'd love to hear from you:**  
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**Diolch yn fawr**

