

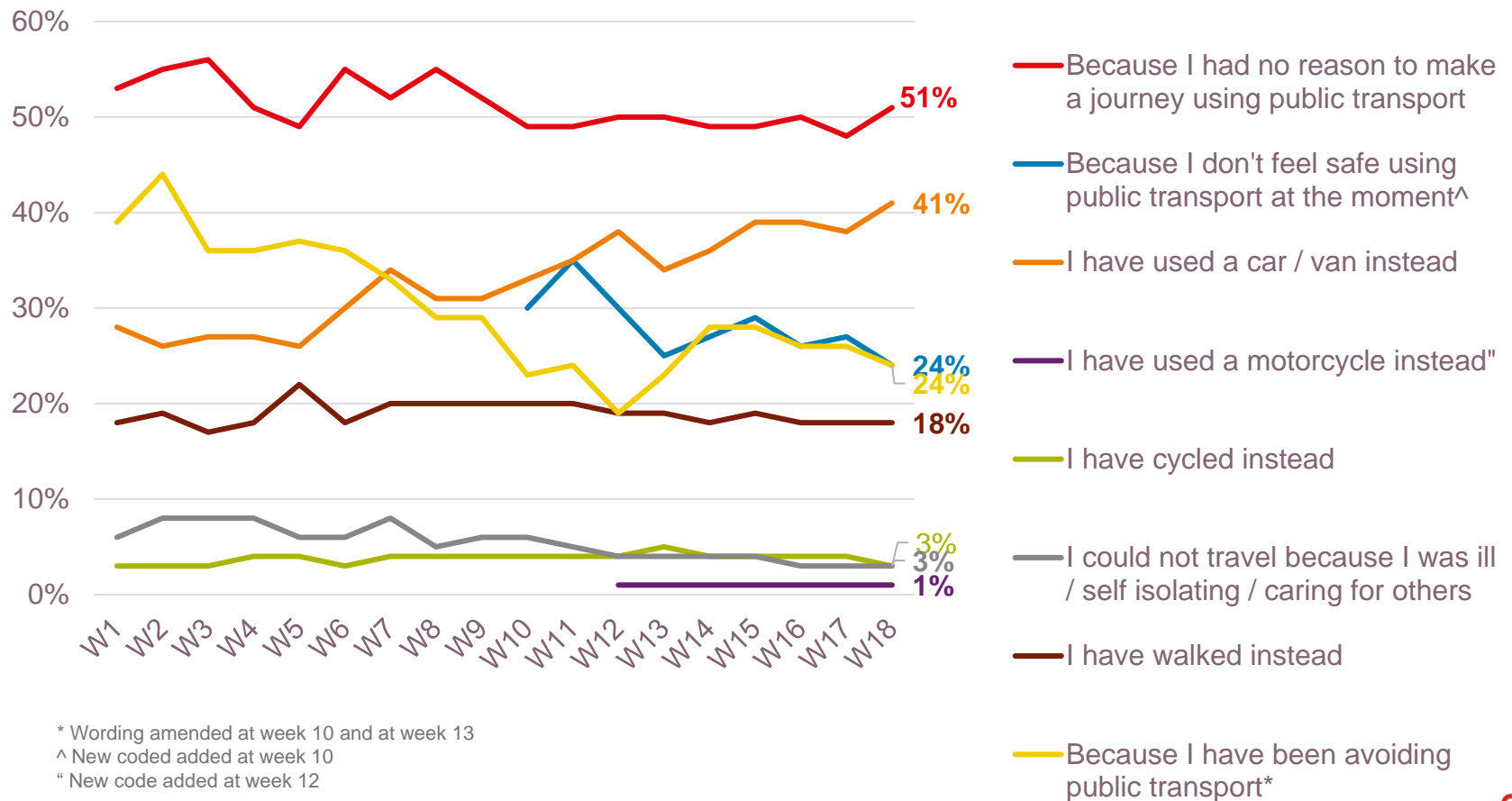


# Travel during Covid-19 survey

## Week 18 analysis

# Still a significant number of people who are avoiding public transport or don't feel it is safe at the moment

Reasons public transport not used in the last seven days



\* Wording amended at week 10 and at week 13

<sup>^</sup> New coded added at week 10

<sup>''</sup> New code added at week 12

## Several key reasons why people are avoiding public transport or don't feel that it is safe at the moment



## Face coverings are a big concern, either others not wearing them or being unable/finding it uncomfortable to wear one yourself

### Why are you avoiding public transport or don't feel it is safe?

#### I'm worried other people won't be wearing masks

*"I do not feel safe using public transport because there are still people not **wearing masks**, and not being told to."*

*"I trust myself to safeguard by **wearing a face mask** and using my own hand sanitiser but i don't trust others because its only been made advisory by the government when it should really be law."*

*"Too many people without **masks or worn** under nose or chin and not respecting social distance."*

#### I find it uncomfortable to wear a mask

*"I find **wearing a mask** uncomfortable and only wear one when I have no choice whatsoever and as mask wearing is mandatory on buses and in shops I have stopped using both and will not start again until masks are no longer mandatory."*

*"I can't **wear face mask** due to health condition and get loads of grief from other people."*

*"I find it uncomfortable to **wear a mask** and do not wish to be in an enclosed space with unknown people who may be carrying infection."*

# Perception that public transport is 'dirty' or fear of having to touch surfaces also lingers

Why are you avoiding public transport or don't feel it is safe?

*"There are **surfaces** that you would need to **touch** and these could have been touched by people with the virus."*

*"I don't trust the **cleanliness levels** of the buses and the people on them."*

*"I believe the sheer number of people **touching the same surfaces** is an ideal way to spread the virus."*

*"Public **transport usually isn't very clean** and I feel it is a place that I would be most likely to catch the coronavirus."*

# There is a general distrust in other people to follow the rules

Why are you avoiding public transport or don't feel it is safe?

*"I don't want to be next to other people. Especially in London, seems like **people constantly ignore the rules**, and I wouldn't do it unless it is absolutely necessary."*

*"I don't **trust the people** whether or not they are wearing masks."*

*"I am not convinced that public places are sanitised and I don't **trust a lot of people** to shield with symptoms in my local area."*

*"I don't **trust people** to comply with rules."*

*"I am in the extremely vulnerable group so I won't be going anywhere public until there is a vaccine. **People aren't taking the pandemic seriously** and I don't trust them to respect my vulnerability."*



# Around half feel that public transport is equally safe in relation to other places, but over a third feel it is less safe

Thinking about public transport, and specifically in relation to coronavirus, which of these statements applies to you..?

*I think that using public transport is more / less / equally as safe than other places such as shops, restaurants, or pubs*

Base: Respondents overall



# A feeling of having less control over the situation on public transport compared to other places

Why do you feel public transport is less safe than other places? (e.g. shops, pubs...)

*“Because it is not possible to keep a distance on public transport, and you have **no control** on who would be sitting close to you. Whereas in shop it is much easier to keep your distance from people, or if there is a problem you can just leave the store.”*

*“There are ignorant people that don't follow guidelines, and I have **no control** of that on public transport.”*

*“I can control where I go within shops etc, whereas on public transport it is **harder to move away** from some who invades your space, does not maintain distancing and who may not be so Covid cautious.”*

*“There is **no control** over who uses public transport. All sorts of diseased people can use it....In pubs and restaurants I have some choice about where I go or choose to sit and can always leave at anytime.”*

*“Because there's **no escaping** public transport once you're on and it's moving. In shops, restaurants & pubs you can assess the risk according to how busy it is and how many are breaching the rules by not wearing a face covering & you are then able to walk away if the risk feels high.”*



# A strong perception that public transport is not being cleaned as often or thoroughly as other places

*“You feel like shops will be **getting actively cleaned** where public transport won't be after every stop as that is infeasible.”*

*“At the pubs and restaurants we have visited they are continually wiped down and cleaned. However I don't think **public transport** is being clean as much. It would be impossible to achieve.”*

*“I don't think public transport is **cleaned as often** and as thoroughly as restaurants.”*

Why do you feel public transport is less safe than other places? (e.g. shops, pubs...)

*“Because before the virus public transport was **not clean** or hygienic so its hard to see it being any much better now.”*

*“**Public transport** is simply not cleaned enough or kept as hygienic as restaurants... They are breeding grounds for bacteria and the virus.”*

*“With shops and restaurants, the staff will clean the place. Whereas, **public transport** does not get the frequent sanitising.”*

*“From what I can see **public transport** is not being cleaned as much as other places.”*

# People feel that it is harder to maintain distance or avoid crowding on public transport

Why do you feel public transport is less safe than other places? (e.g. shops, pubs...)

*“Because of the nature of seating in **public transport** it is virtually impossible to achieve appropriate social distancing. Similarly, at busy stations social distancing is entirely dependent on the proper behaviour of others.”*

*“In a shop you still have space between you and the next person, everyone isn’t on top of each other and most places don’t allow so many people in at once.”*

*“I think at least in shops you are able to keep a better distance from people, using **public transport** is a lot harder to avoid people.”*

*“It is impossible to social distance on our small buses whereas there are opportunities to do so in a pub. Lots of tourists using **public transport** which make it less safe.”*

*“I am unable to control social distancing on **public transport**, overcrowded buses and trains, whereas shops and restaurants can control visitors or if it becomes overcrowded you can leave easily.”*

*“It can be more crowded than a shop. I can easily not go into a shop if it crowded. If I’m on **public transport** and a number of people get on at a stop, I cannot easily get off and continue by foot.”*

# Public transport elicits the idea of a confined space with poor ventilation, which feels unsafe

Why do you feel public transport is less safe than other places? (e.g. shops, pubs...)

*“I feel like being on public transport, it’s a **very confined space**. Some people refuse to have the windows open as well so we’re all just breathing in the same germs.”*

*“People...are in a very enclosed space without fresh air and often can’t maintain a good distance. **Ventilation on public transport is poor** and vehicles are not cleaned regularly/properly.”*

*“Tend to be sitting in one place for a longer length of time when using public transport and in a **more confined space**.”*

*“You are in an enclosed space for a relatively long period of time **with poor ventilation** on public transport.”*

*“Smaller enclosed environment, with less fresh **air circulating**.”*

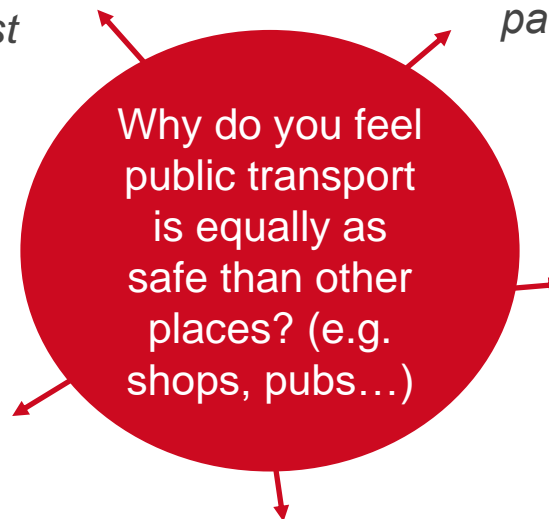
*“**Poor ventilation**, closer to other people, harder to socially distance, in there for longer.”*

## A perception that adequate measures are in place among those who feel transport is just as safe as other places

*“Using public transport is as safe as restaurant , because preventive measures will definitely be taken against the COVID-19 spread.”*

*“They take all appropriate measures to safeguard the health and safety of staff and passengers.”*

*“I have felt very safe on **public transport** as as many measures that are practicable have been put in place. Also everyone is required to wear a mask.”*



*“Public transport has made great efforts and put in place measures to ensure public safety.”*

*“I think adequate measures have been put into place to ensure peoples safety.”*

**Although in the minority, those who feel public transport is safer than other places feel that it is a more controlled environment than the social setting of a pub or restaurant**

Why do you feel public transport is more safe than other places? (e.g. shops, pubs...)

*“No one wears masks at public places as pubs. And when **people get drunk** they forget all about distancing and other rules.”*

*“In restaurants and pubs **people are under the influence of alcohol** and do not distance as much as they should.”*

*“I think that **public transport** companies have applied the social distancing and face-covering regulations and suggestions much more faithfully than many shops, pubs or restaurants.”*

*“**Pubs are the most dangerous** places of all due to unmasked customers crammed in . Public transport is much safer.”*

*“**Public transport is not crowded** outside peak hours. It does not suffer as much from people ignoring social distancing as in crowded pubs, bars etc.”*

## Some also feel that with windows open and doors being opened frequently, there is better air flow on public transport

Why do you feel public transport is more safe than other places? (e.g. shops, pubs...)

*“There is plenty of air movement on a bus or train with **windows open**, shops are stuffy and crowded.”*

*“It is more safe as there is **often more ventilation** inside public transport and people may come in and out quite frequently, where as in a shop or restaurant there are more people in one area at one time and the spaces are poorly ventilated.”*

*“The journeys I take are short and public **transport is not as crowded as inside** buildings. **Buses also have windows open to aid ventilation** People generally don't move around as much (eg they sit in the same place for the duration of the journey).”*

*“If social distancing is in place (i.e. limited passenger numbers), everyone has masks on and the **windows are open**, public transport could be safe enough. In shops, people congregate and touch things. Social distancing is difficult in larger shops unless strict capacities are observed.”*