

National Rail Passenger Survey Spring 2020 24-hour pre-release access list

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- Chief Executive, Transport Focus
- Head of Communications, Transport Focus
- Board Members (x3), Transport Focus
- Head of Board and Governance, Transport Focus
- Management Assistant, Transport Focus
- Head of Passenger Issues, Transport Focus
- Senior Communications Officer, Transport Focus
- Head of Communications, Transport for Wales (TOC)
- Communications Manager, Transport for Wales (TOC)
- Senior Media Officer, Rail Delivery Group
- Chief Executive, Rail Delivery Group
- Managing Director, Customer Portfolio, Rail Delivery Group
- Deputy Director of Communications, Rail Delivery Group
- Customer Insights Manager, Rail Delivery Group
- Interim Head of Insights and Analysis, Rail Delivery Group
- Senior Media Officer, Rail Delivery Group
- Analytical Insight & Statistics Manager, British Transport Police (BTP)
- Insight Analyst, BTP
- Head of Communications, c2c
- Deputy Commercial Director, c2c
- Head of Corporate Affairs, Chiltern Railways
- PR and Press Office Manager, Chiltern Railways
- Head of Communications, CrossCountry
- Head of Corporate Affairs, CrossCountry
- Rail Statistician, Department for Transport (DfT)
- Social Researcher, DfT
- Head of Research & Evaluation, DfT
- Rail Minister, DfT
- Secretary of State for Transport
- Other Transport Ministers
- DfT Special Advisors
- DfT Permanent Secretary
- DfT Press Officers (Rail desk)
- DfT Director General, Rail Group
- DfT Managing Director, Rail Passenger Services
- DfT Director, Rail Strategy, Reform and Analysis
- DfT Deputy Director, Rail analysis
- DfT Heads of Profession for Statistics and Social Research

- DfT Head of News
- DfT Deputy Head of News
- Relevant Policy leads (who have contributed to the briefing material), DfT
- Head of Research and Insight, London North Eastern Railway
- Managing Director, London North Eastern Railway
- Head of External Communications & Stakeholder Engagement, East Midlands Railway
- Customer Experience Strategy Manager, East Midlands Railway
- Media Relations Manager, Govia Thameslink Railway
- Media Relations Manager, Great Western Railway
- Head of External Media, Great Western Railway
- Commercial and Customer Experience Director, Hull Trains
- Managing Director, Hull Trains
- Media Relations Manager, TransPennine Express
- Head of Communications, TransPennine Express
- Commercial & Customer Policy Director, Grand Central
- Managing Director, Grand Central
- Business Lead, Heathrow Express
- Communications Business Partner, Heathrow Express
- Head of Communications, West Midlands Trains
- Deputy Managing Director, West Midlands Trains
- Executive Director, West Midlands Rail Executive
- Policy Officer, London Travelwatch
- Director, London Travelwatch
- Head of Customer Experience Strategy, Arriva Rail London
- Head of Comms, Arriva Rail London
- Head of Customer & Stakeholder Experience, Merseyrail
- Corporate Communication Manager, Merseyrail
- Media Manager, Greater Anglia
- Head of Corporate Affairs, Greater Anglia
- Head of Research and Insight, Network Rail
- Head of Media, Network Rail
- Research & Insight Manager (x2), Network Rail
- Stations Customer Experience Manager, Network Rail
- Internal Comms Channels Manager, Network Rail
- Communications Manager, Northern Trains
- Internal Communications Officer, Northern Trains
- Head of Information and Analysis, Office of Rail Regulation
- Media Relations, Campaigns and Digital Manager, Office of Rail Regulation
- Head of Communications, ScotRail
- Media Relations Manager, ScotRail
- Senior External Communications Manager, Southeastern
- Head of Communications and Publicity, Southeastern
- Head of Press Desk, TfL
- Principal Transport Planner, TfL
- Head of Customer Experience, TfL Rail
- Customer Experience Director, TfL Rail

- Research Officer, Transport for Greater Manchester
- Rail Officer, Transport for Greater Manchester
- Interim Managing Director, South Western Railway (SWR)
- Head of Stakeholder and Communications, SWR
- Squire Team Manager, Transport Scotland
- Franchise Manager, Service Performance and Passenger Satisfaction, Transport Scotland
- Cabinet Secretary for Transport, Infrastructure and Connectivity, Transport Scotland
- Transport Scotland Press Officer (Rail desk)
- Special Advisor to the First Minister, Transport Scotland
- News Team Manager, Avanti West Coast
- Research Manager, Avanti West Coast
- Service Quality and Experience Manager, Transport for Wales
- Director – Rail Operations, Transport for Wales
- Minister for the Economy, Transport and North Wales, Welsh Government
- Chief Executive Officer, Go Ahead
- Group Commercial & Customer Director, Go Ahead
- Commercial Director, High Speed 1
- Customer Insight Manager, High Speed 1