



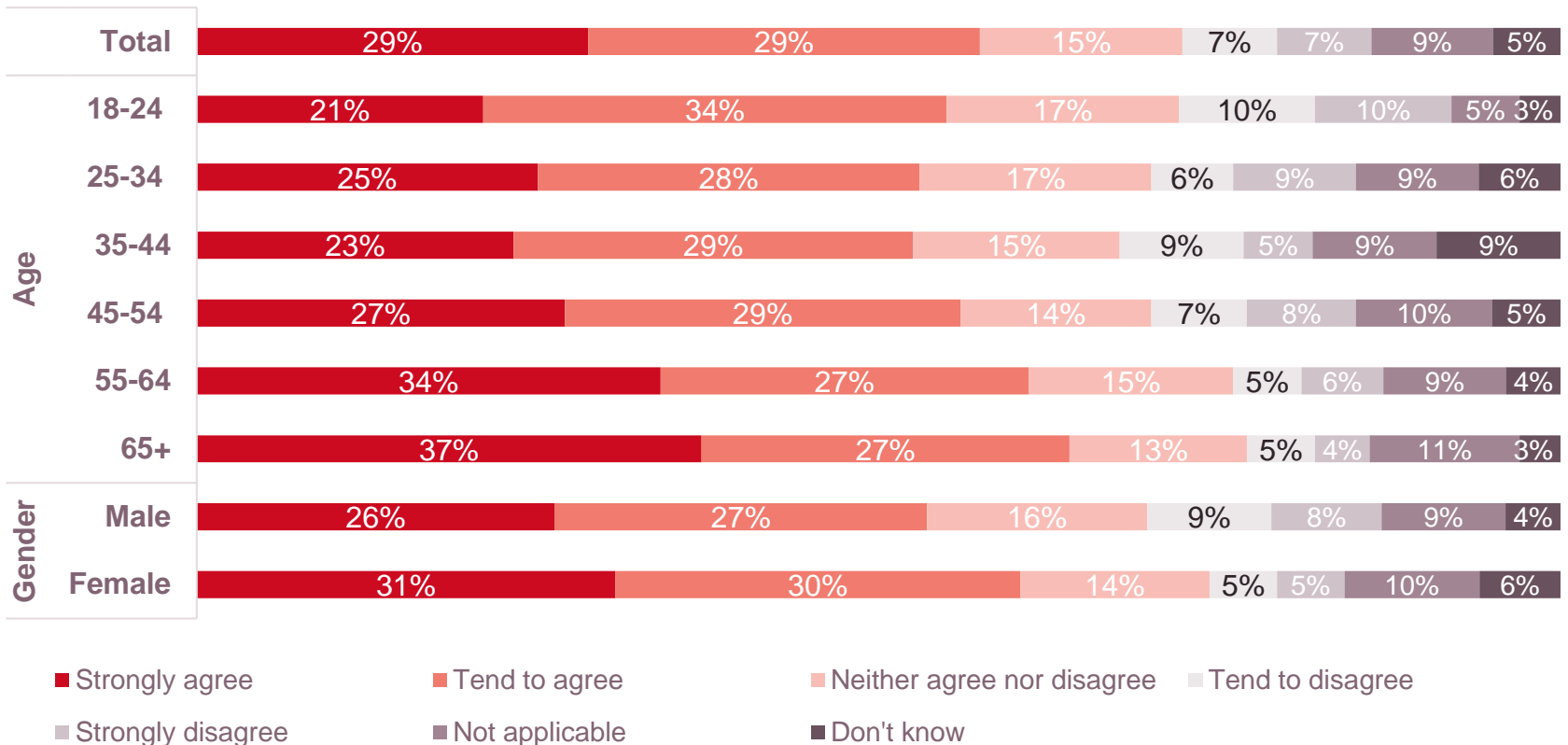
Travel during Covid-19 survey - face coverings analysis

Wave 1 – wave 6

I wouldn't be happy using public transport unless passengers are required to wear masks/face coverings

Full response breakdown wave 6

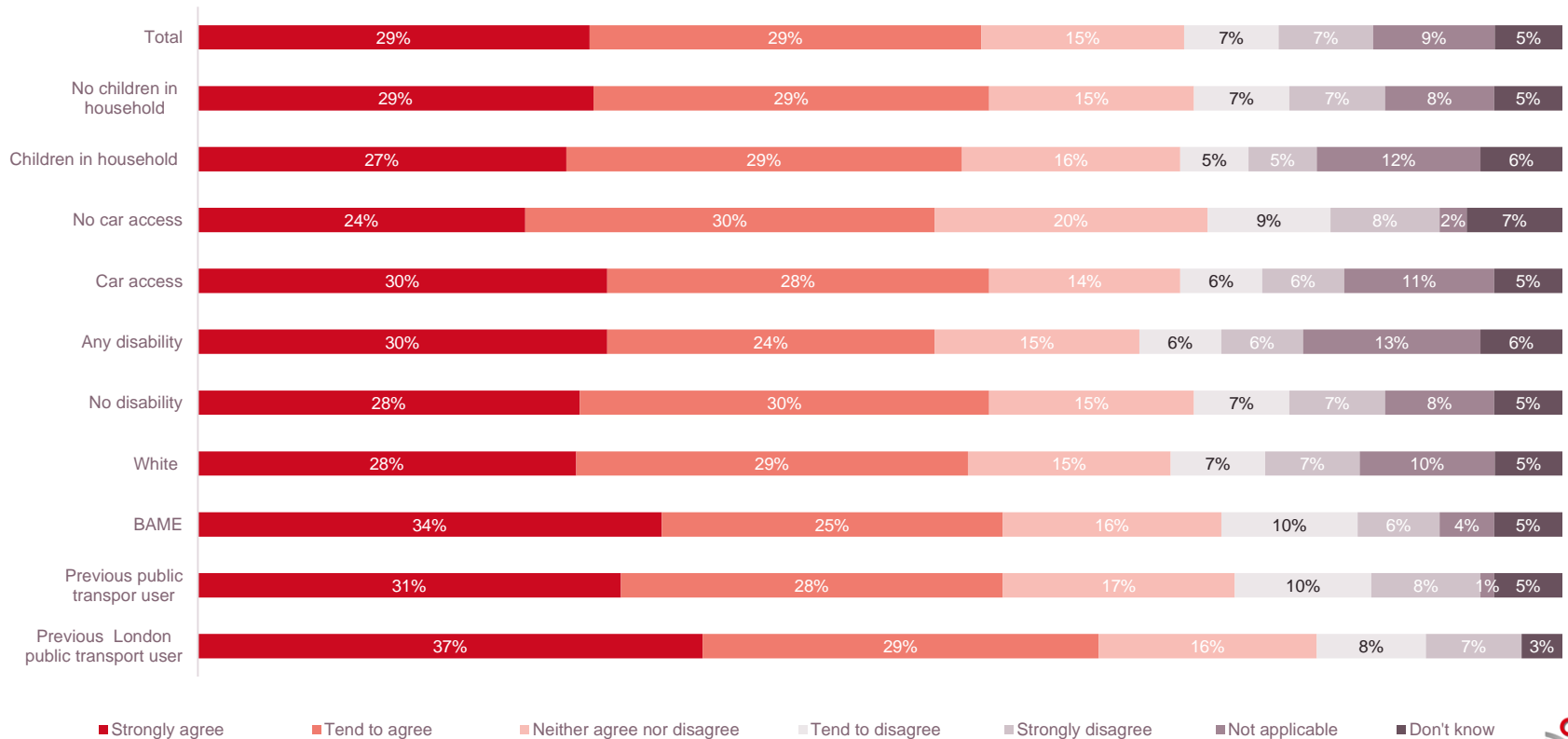
Includes don't know / not applicable – so numbers do not match main report where we exclude these for consistency between statements



I wouldn't be happy using public transport unless passengers are required to wear masks/ face coverings

Full response breakdown wave 6

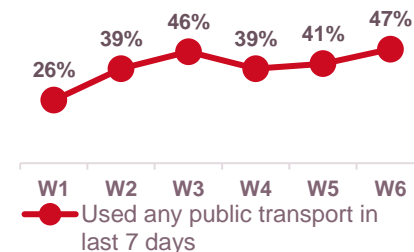
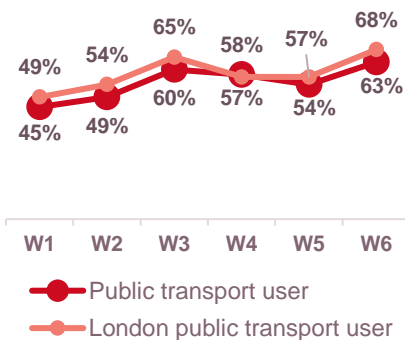
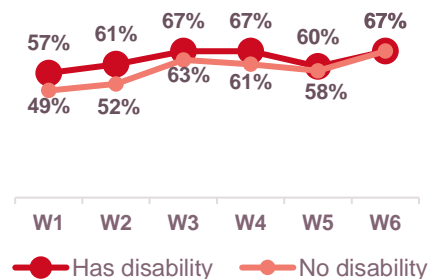
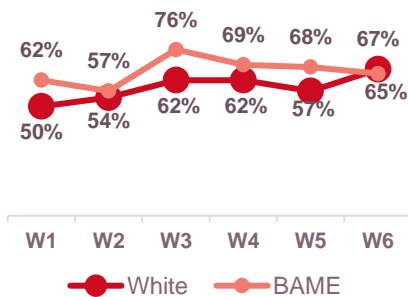
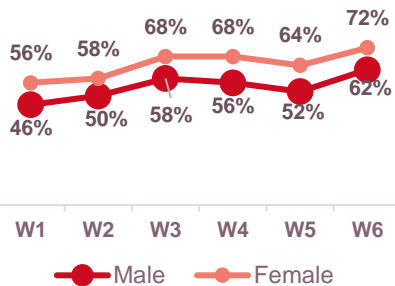
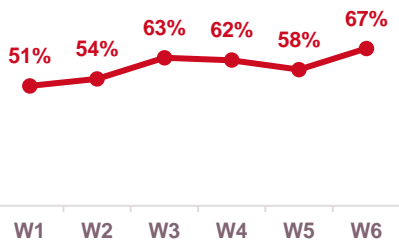
Includes don't know / not applicable – so numbers do not match main report where we exclude these for consistency between statements



In line with the recent announcement, more people now think face masks should be a requirement on transport

Total agreement with statement

I wouldn't be happy using public transport unless passengers required to wear masks/ face coverings
(don't know and not applicable excluded)

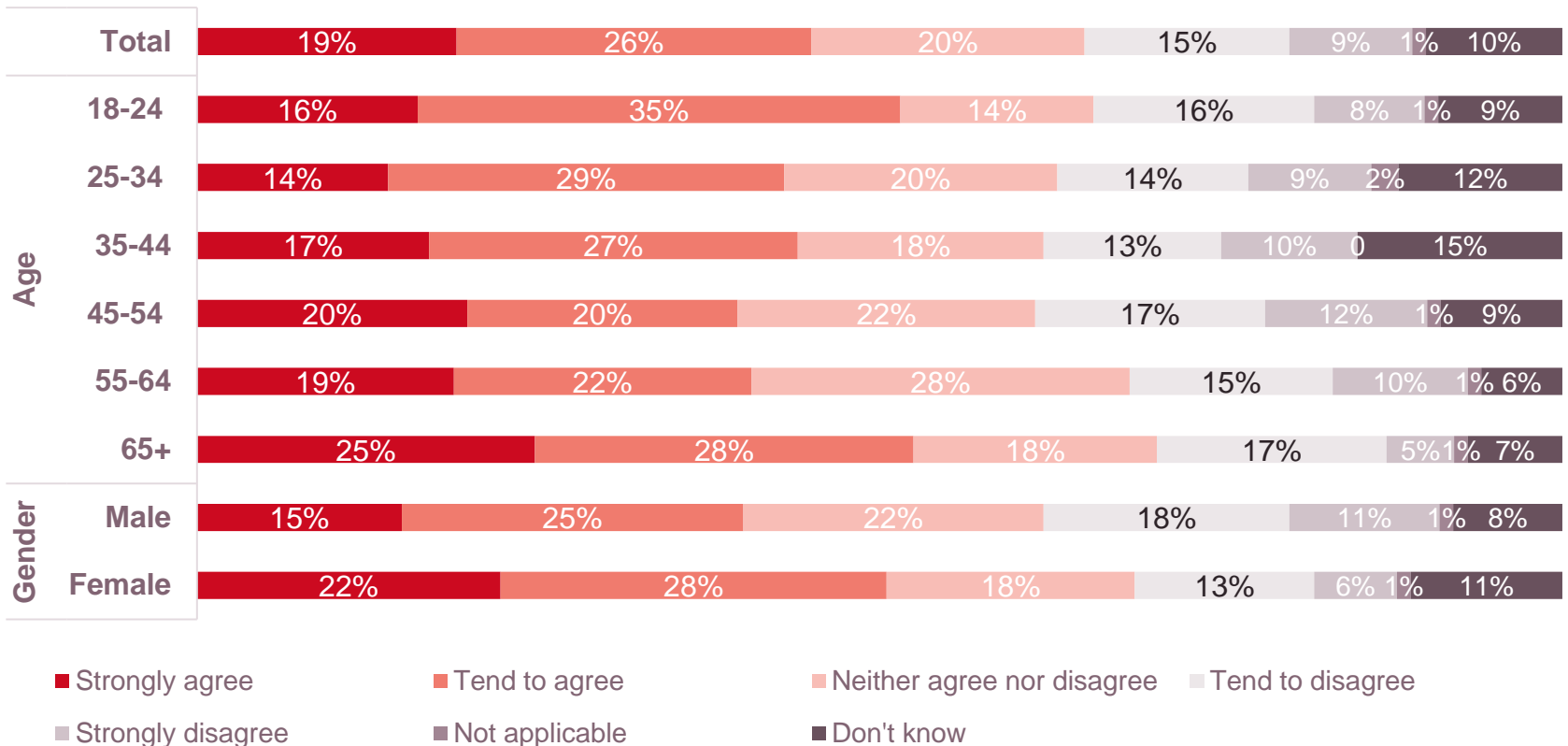


Base excludes don't know / not applicable answers

For my own and for others' safety I will be wearing a mask/ face covering when I'm outside my home

Full response breakdown Wave 6

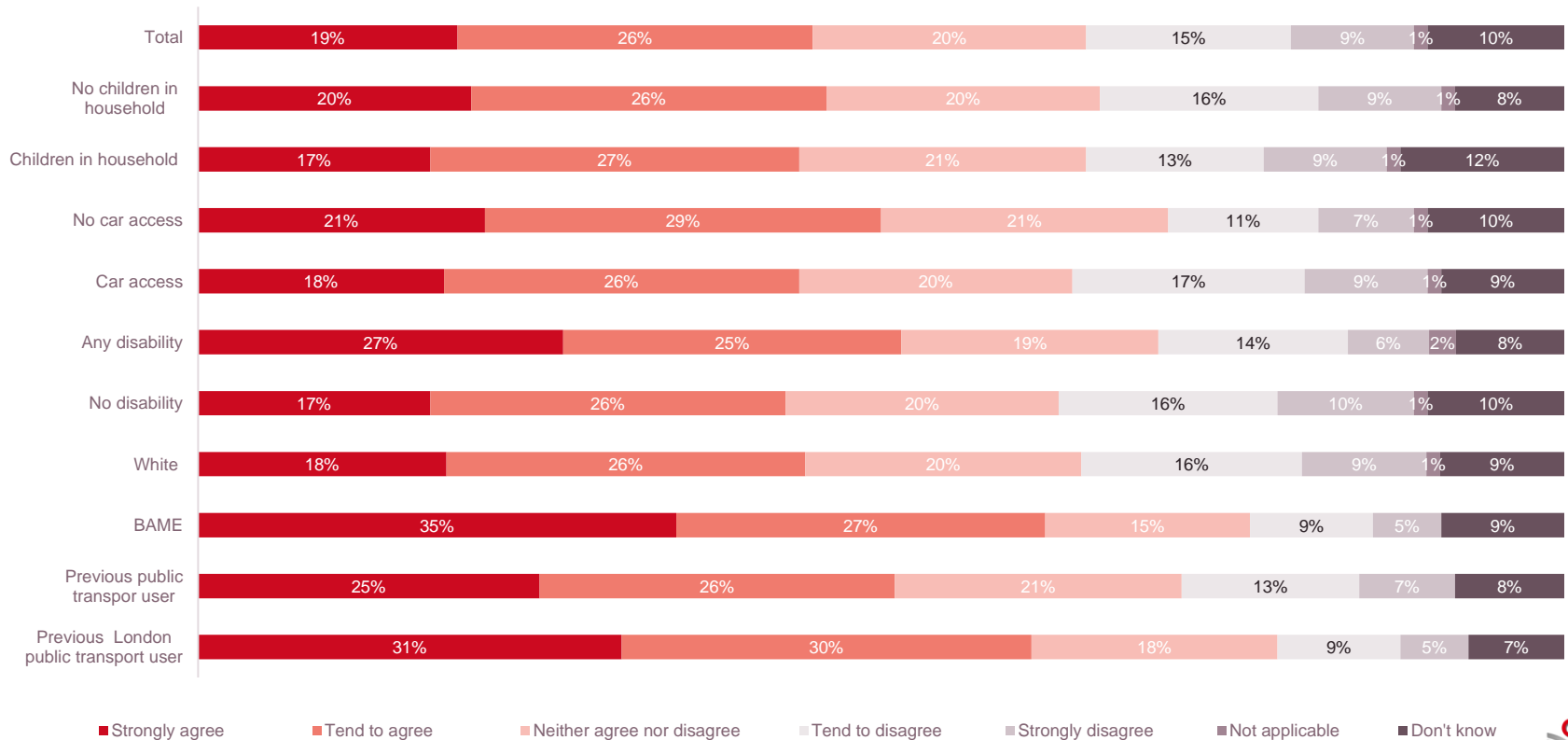
Includes don't know / not applicable – so numbers do not match main report where we exclude these for consistency between statements



For my own and for others' safety I will be wearing a mask/ face covering when I'm outside my home

Full response breakdown Wave 6

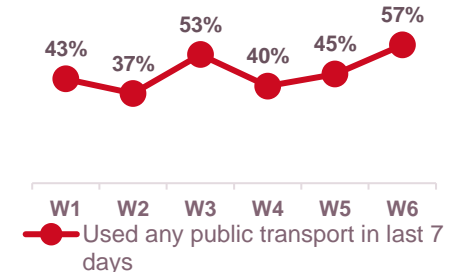
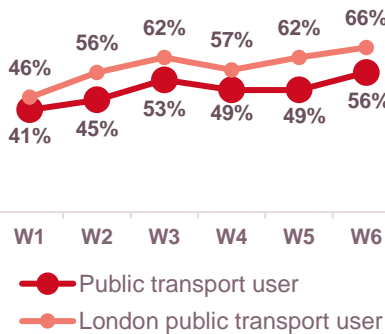
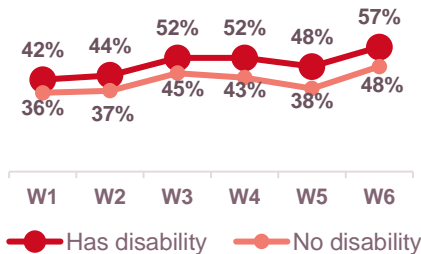
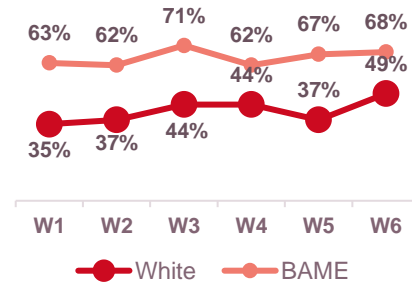
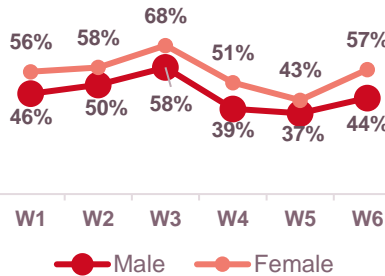
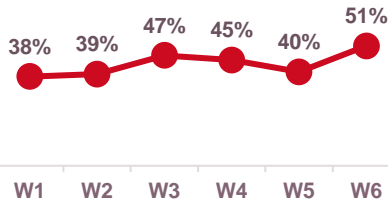
Includes don't know / not applicable – so numbers do not match main report where we exclude these for consistency between statements



Following the recent government announcement, more people intend to wear face masks outside the home

Total agreement with statement

For my own and for others' safety I will be wearing a mask/ face covering when I'm outside my home (don't know and not applicable excluded)

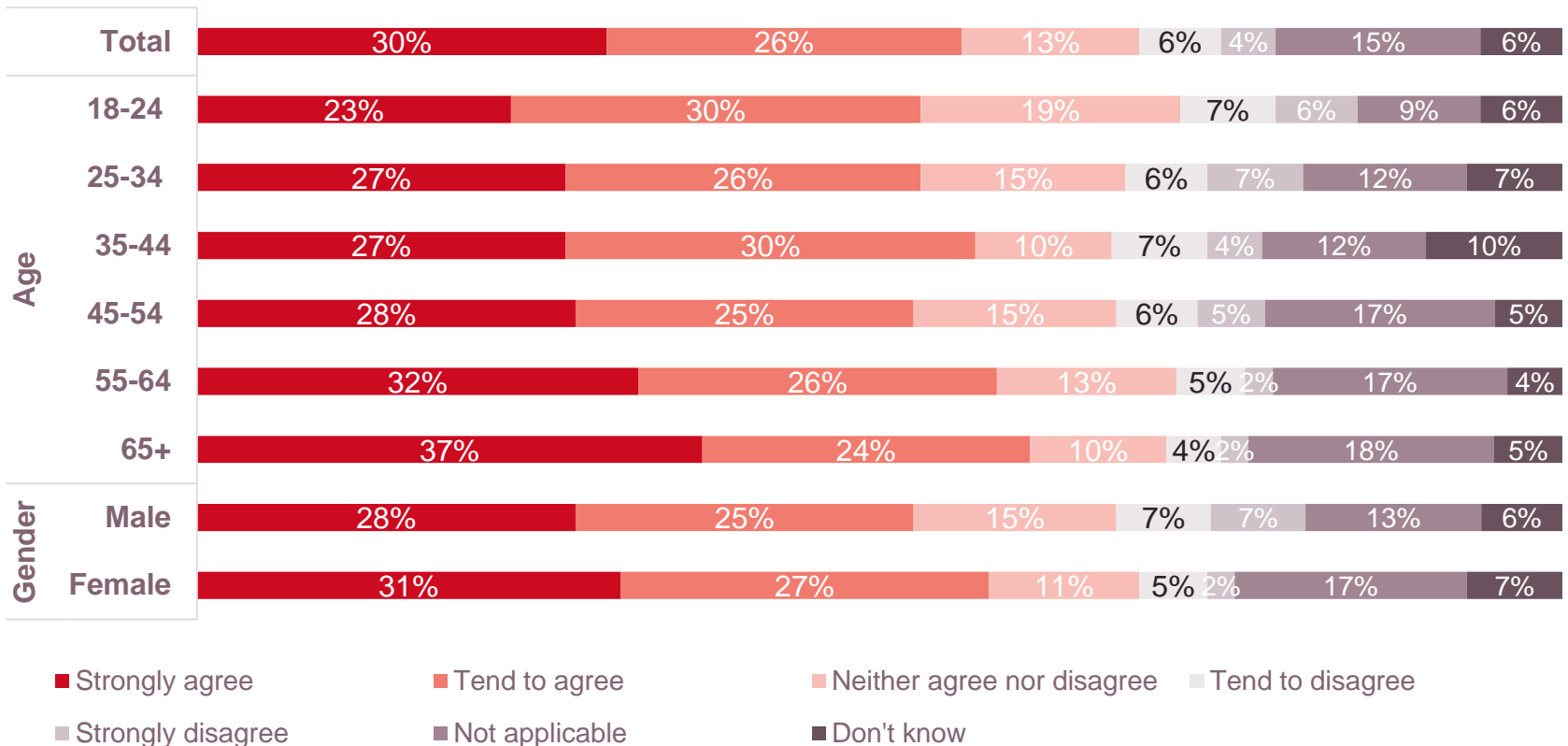


Base excludes don't know / not applicable answers

I won't use public transport unless social distancing is in place

Full response breakdown wave 6

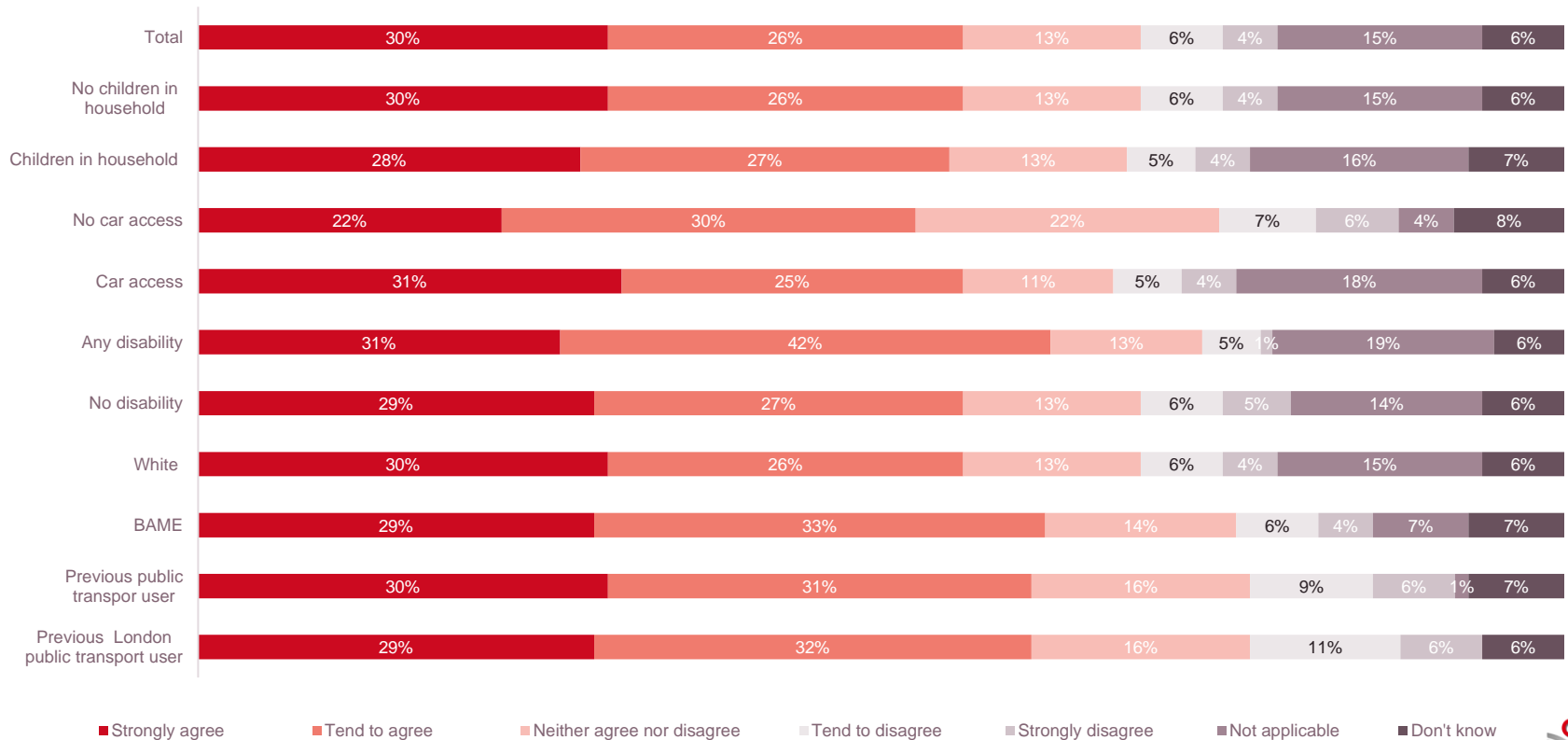
Includes don't know / not applicable – so numbers do not match main report where we exclude these for consistency between statements



I won't use public transport unless social distancing is in place

Full response breakdown wave 6

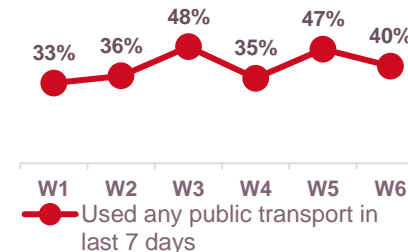
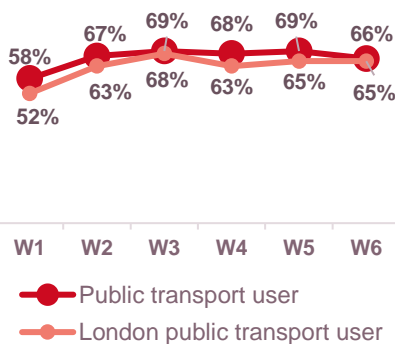
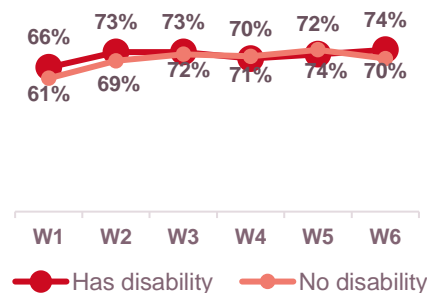
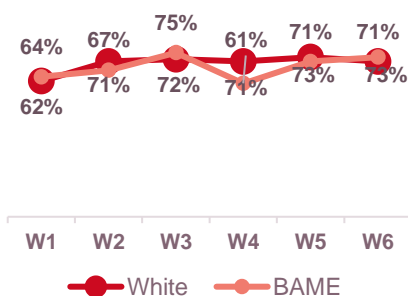
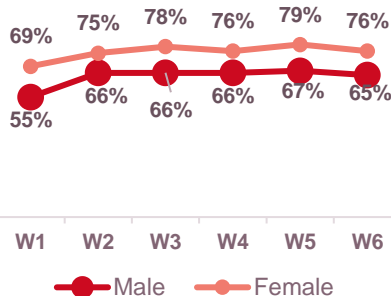
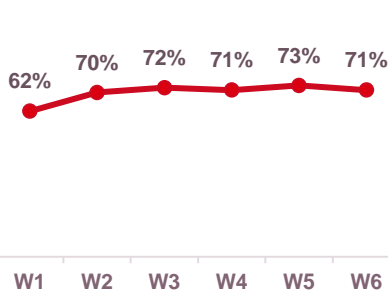
Includes don't know / not applicable – so numbers do not match main report where we exclude these for consistency between statements



The intention to only use transport if social distancing is in place has been consistently high for most groups

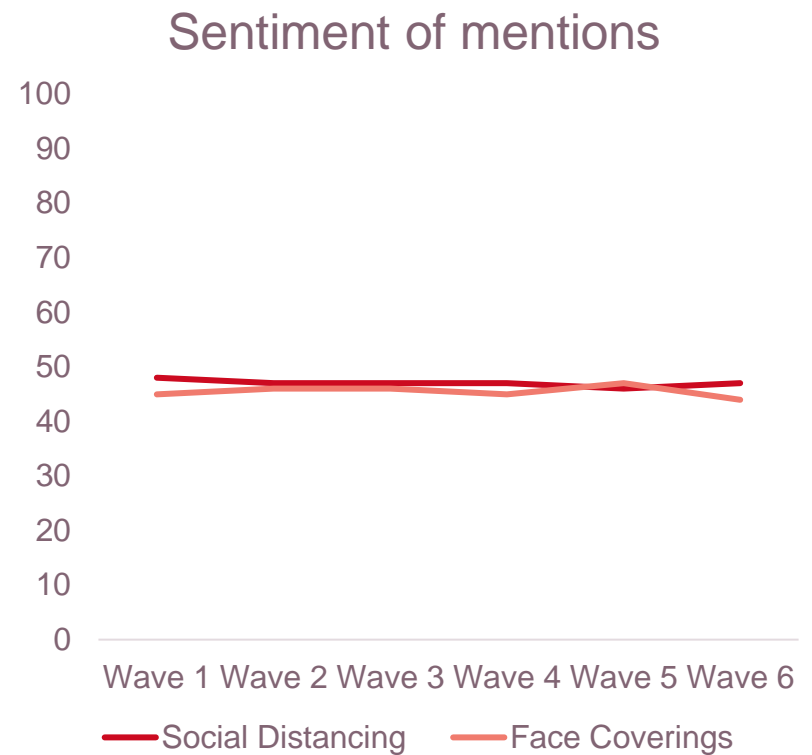
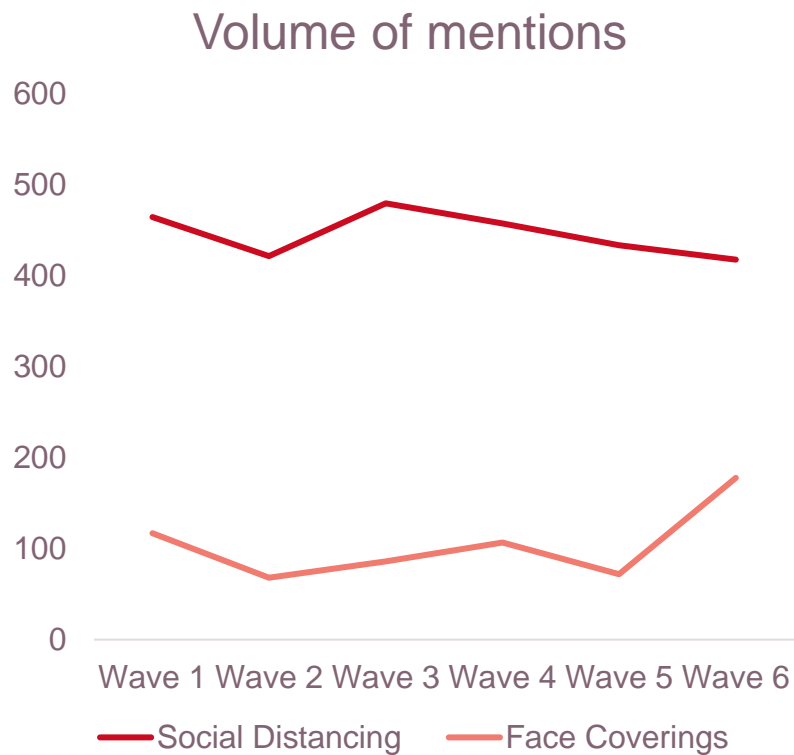
Total agreement with statement

I won't use public transport unless social distancing is in place
(don't know and not applicable excluded)



Base excludes don't know / not applicable answers

Spontaneous mentions of face coverings have increased, but social distancing continues to be more top of mind



Some are worried that more people aren't wearing face masks, but people ignoring social distancing seems a bigger concern

Face masks

*"I've been disappointed how few people are **wearing face masks**."*

*"There are not enough people **wearing face masks** in shops as per governmental advice."*

*"Too many older people on the bus. People not **wearing face masks** and not enough space I had to let a few buses pass as it was just too busy."*

Social distancing

*"It was bad to see some people still not **social distancing**."*

*"It is very stressful because nobody is bothered about **social distancing**."*

*"Walking is always nice and good but people seem to less care about **social distancing** and just walk past you. I try to cross the street but that is not always possible."*

*"Too many people not **social distancing**."*

Mentions of face coverings tend to have a negative sentiment

Keyword	Sentiment	Total Mentions
> mask		154
> face		115
> wear		108
> people		102
> social		63
> distancing		58
> public		51
> transport		49
> bus		30
> train		23
> time		21
> use		19
> travel		18
> road		15
> sit		14

Topic of face coverings sparks very mixed views



Face coverings conjure negative feelings/ connotations for some

“

I find it intimidating to go on walks because everybody has face masks on and it reminds me of how abnormal the situation is.

”

*“I think **people will wear more face masks** and it will be awkward to look at other people. It will be scary if someone coughs.”*

*“It was nice to be outside but cautious and strange having to **wear masks and gloves.**”*

*“I had to be more attentive to maintain social distance with other walkers. Nice to get air and exercise, not as comfortable **wearing a mask.**”*

It is now widely accepted that wearing face masks will be the norm going forward



Some feel that face coverings alone are not a sufficient precaution

“

There is not enough capacity on the trains and buses around here as it was. I know they have said face **masks are now to be worn**; I just do not think that is enough to justify closer contact and most people will be worried by this.

”

*“I feel that people will be hesitant to use public transport and even when they do, will become frustrated at the lack of ability to ensure everyone **wears a mask** and social distances.”*

*“There is quite a few people who are **wearing masks** but feel they can still get close to you just because they are wearing a mask.”*

*“My concern is that that social distancing cannot be maintained and that everyone **wearing a mask** is not fully the answer.”*

Requirement to wear a face covering causes health concerns/anxiety for some

“

The directive to **wear face masks** will put many people off. Some people will find it frightening, others will not be able to **wear masks** due to health conditions such as asthma. Deaf people who lip read will also struggle to be around lots of people in masks.

”

*“Social distancing so fewer folk to fill a bus or train. **Masks to be worn** - really hoping this doesn't come in as I hate wearing a mask or anything to cover and obstruct my breathing.”*

*“Initially there will probably be distancing and, the one I'm dreading - having to **wear a mask** while out and about (I hate anything obstructing my face and my breathing!).”*