

Travel during Covid-19

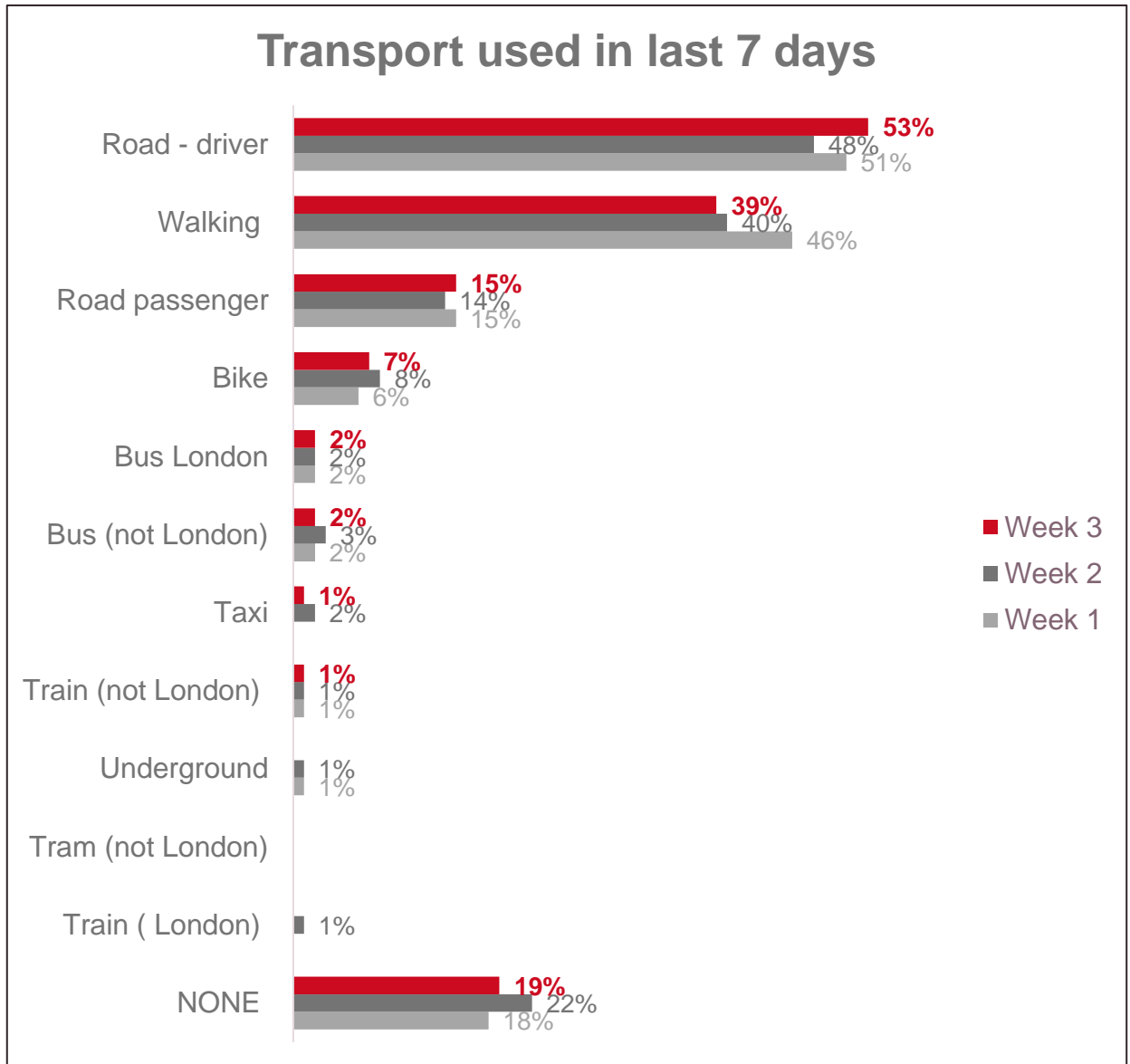
tracking research - week 3

21 May 2020



Travel during Covid-19: omnibus week 3

There has not been a significant increase in use of public transport since the PM's statement

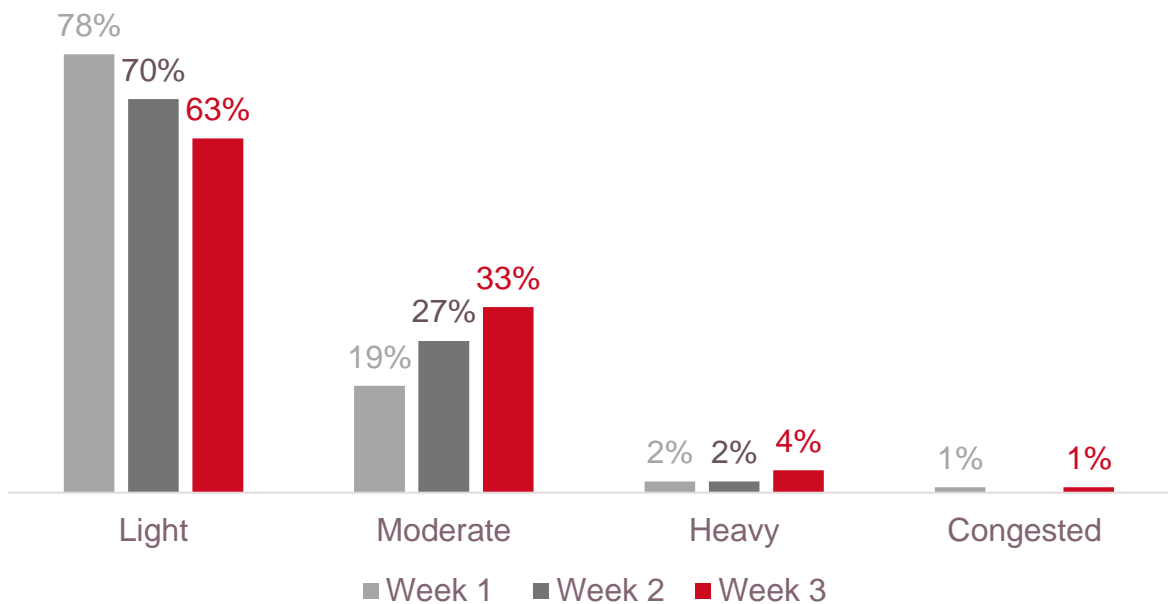


Satisfaction with different aspects of the individual public transport modes is being collected. Will be reported in future as journeys increase and sample size therefore permits.

Travel during Covid-19: omnibus week 3

A marginally increased number of car journeys is reflected in traffic volume

Reported level of traffic when making car journeys



“

The level of traffic has been noticeably increasing over the last two weeks, not just the last 7 days

”

“There has definitely been an increase in traffic over the last few days.”

“Good, light traffic but much more than the previous weeks despite little change in the rules.”

Travel during Covid-19: omnibus week 3

Comments from those making journeys on public transport

“

My journey was very short and at a quiet time of day. I didn't feel happy about travelling on a bus but where I wanted to go was to far too walk or I had very heavy shopping. Soon however, as people started to board the bus at each stop I was very aware that social distancing was going to be difficult.

”

London Bus Passenger

“Everyone was social distancing and the train was on time”

Rail Passenger

“Good to be able to pay via contactless debit card, even for a very small fare. Drivers are well protected with a screen which is vital and reassuring.”

Bus Passenger

“Fine, worried about tube capacity as more people go back to work.”

London Underground Passenger

“Good service. People who haven't been travelling during lockdown do not social distance.”

Rail Passenger

“The buses were frequent; took me to where I wanted to go; were clean and practically empty. On one occasion I was the only passenger.”

Bus Passenger

“People were mostly wearing masks.”

Rail Passenger

Travel during Covid-19: omnibus week 3

Reasons for making journeys and non-use of public transport

Reasons for making any journeys in last 7 days



WORK **26%** (25% W2)



VISITING/CARING FRIENDS/FAMILY **15%** (15%W2)



SHOPPING **77%** (80% W2)

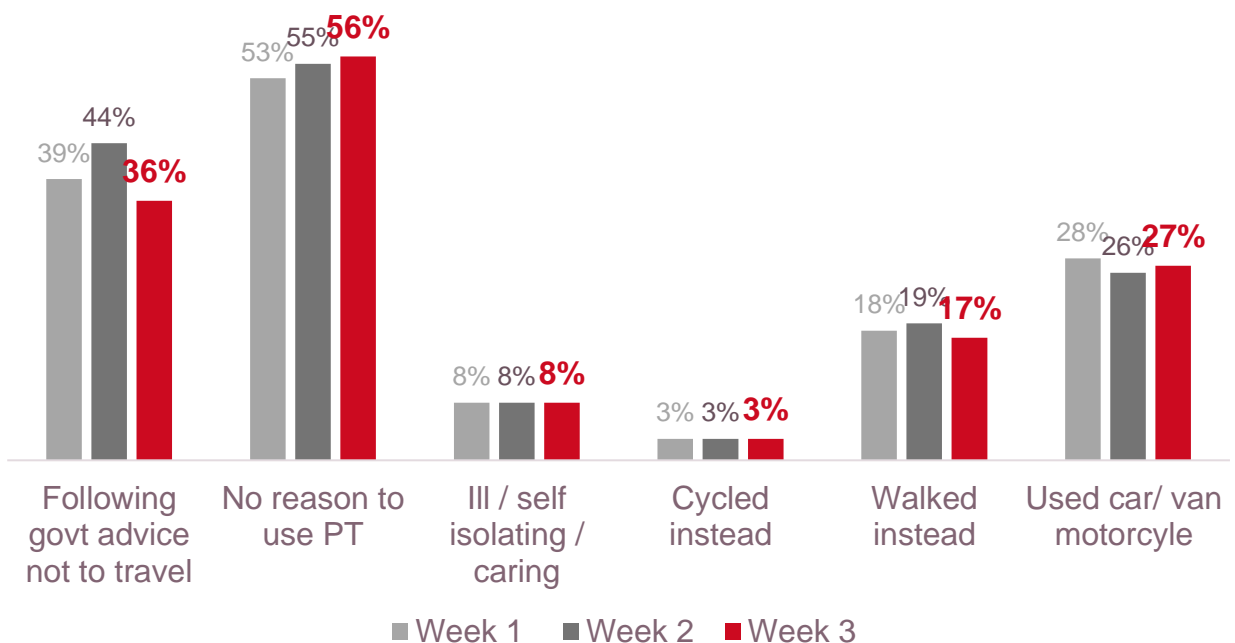


PERSONAL BUSINESS (MEDICAL ETC) **15%** (15% W2)



TRAVEL TO EXERCISE OR FOR LEISURE **30%** (26% W2)

Reasons public transport not used in last 7 days

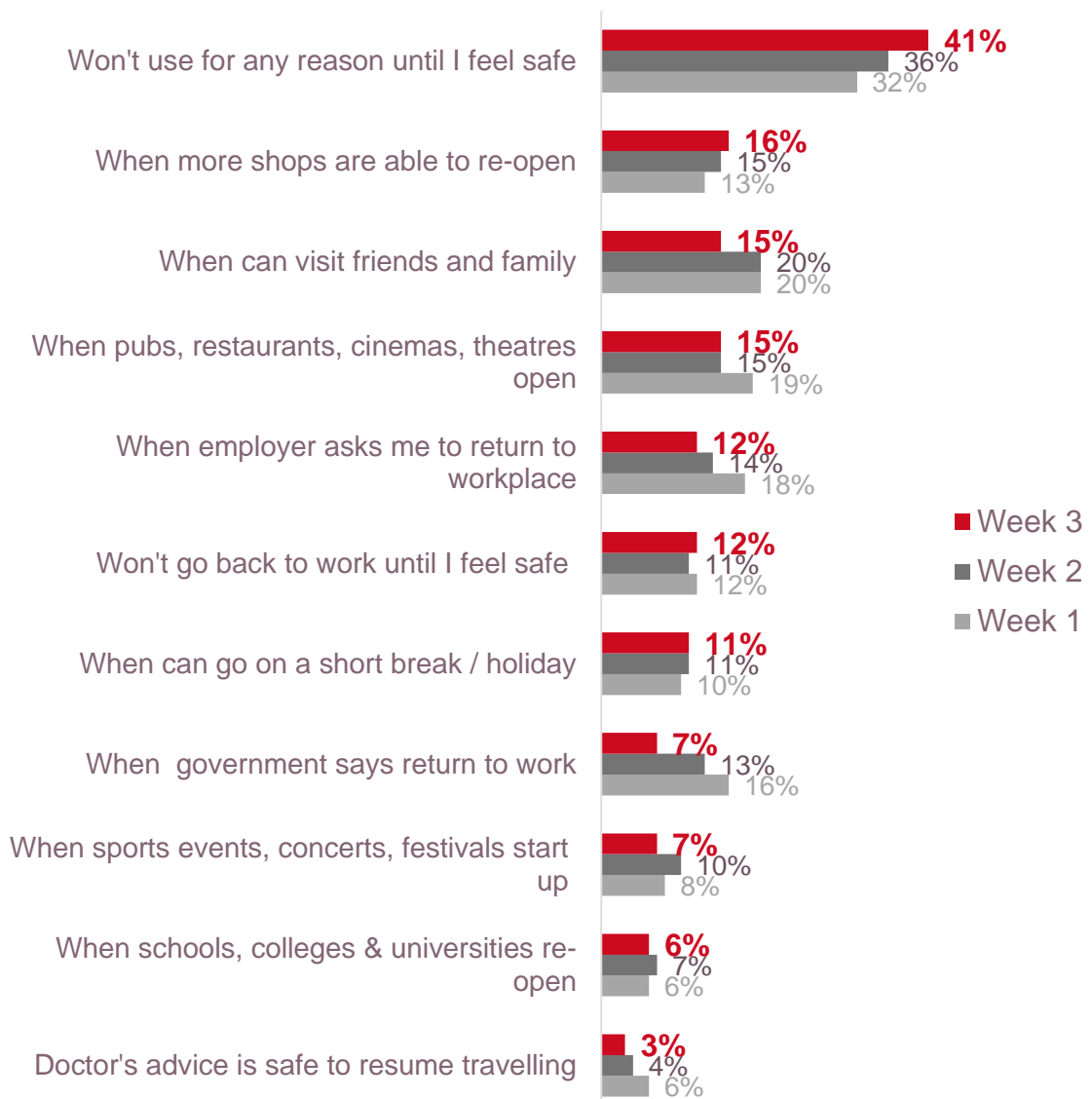


Travel during Covid-19: omnibus week 3

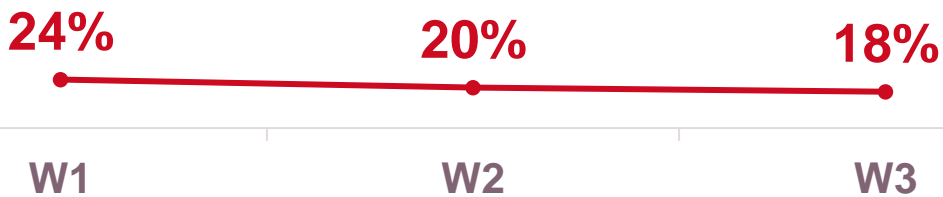
Caution continues to grow around using public transport again in the future

41% now say that they won't use public transport again for any reason until they feel safe to do so

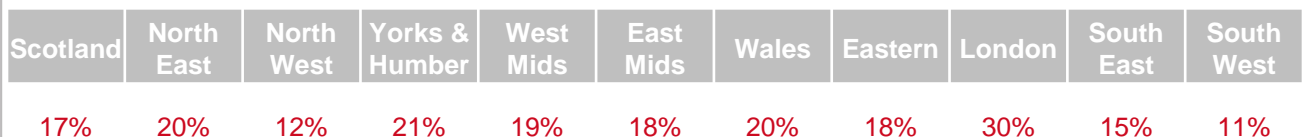
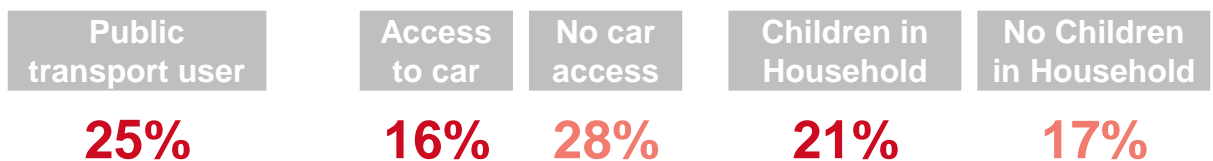
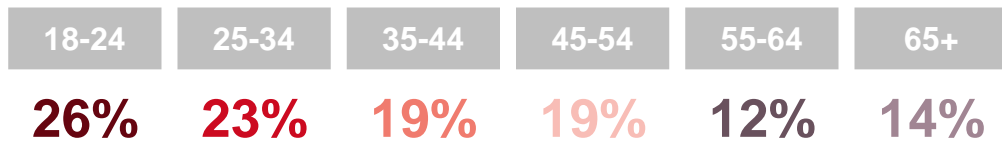
When those who previously used public transport and haven't in last 7 days will start to travel again....



The proportion who say they are happy to use public transport when restrictions are relaxed is declining



As soon as travel restrictions are relaxed, I'll be happy to travel by public transport again (W3 1668)

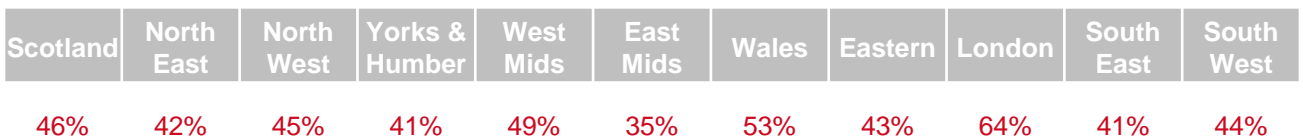
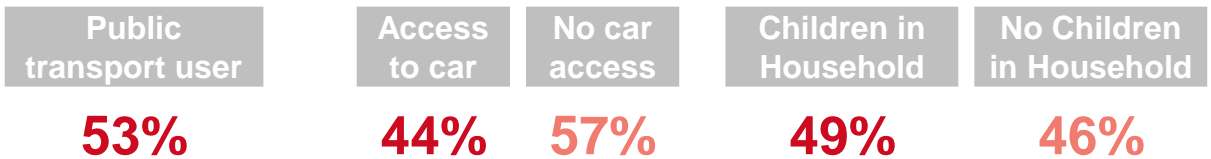
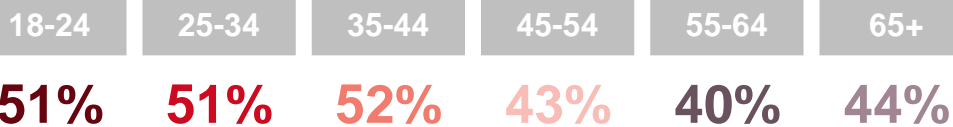


Base excludes don't know / not applicable answers

While a growing proportion say that they will wear a face mask outside their home



For my own and others' safety I will be wearing a mask / face covering when I'm outside my home (W3 1771)



Base excludes don't know / not applicable answers

An increasing proportion think that wearing a face mask while using public transport should be a requirement



W1

W2

W3

I wouldn't be happy using public transport unless passengers required to wear masks/ face coverings (W3 1670)

18-24

25-34

35-44

45-54

55-64

65+

53%

63%

66%

62%

61%

69%

Male

Female

Any disability

No disability

White

BAME

58%

68%

67%

63%

62%

76%

Public transport user

Access to car

No car access

Children in Household

No Children in Household

60%

63%

64%

66%

62%

Scotland

North East

North West

Yorks & Humber

West Mids

East Mids

Wales

Eastern

London

South East

South West

60%

68%

64%

57%

65%

61%

59%

66%

69%

59%

66%

Base excludes don't know / not applicable answers

Seven in ten say that they won't use public transport until social distancing is in place – steady increase since week one



W1

W2

W3

I won't use public transport unless social distancing is in place (W3 1625)

18-24

25-34

35-44

45-54

55-64

65+

61%

70%

73%

69%

75%

78%

Male

Female

Any disability

No disability

White

BAME

66%

78%

73%

72%

72%

75%

Public transport user

Access to car

No car access

Children in Household

No Children in Household

69%

73%

70%

72%

72%

Scotland

North East

North West

Yorks & Humber

West Mids

East Mids

Wales

Eastern

London

South East

South West

69%

71%

76%

71%

70%

74%

69%

70%

69%

76%

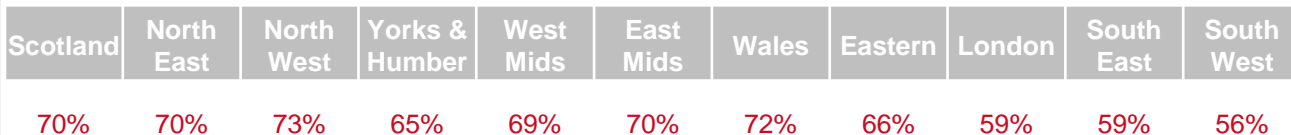
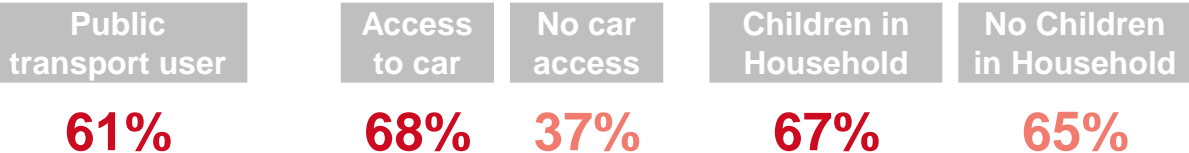
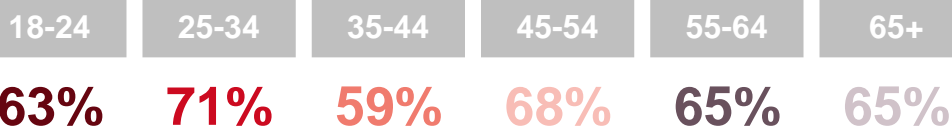
72%

Base excludes don't know / not applicable answers

There has been a small increase in the proportion of those who say that they are more likely to drive in the future



Once travel restrictions are relaxed, I will drive more rather than use public transport (W3 1465)

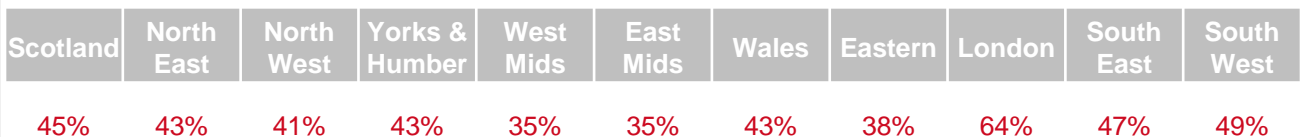
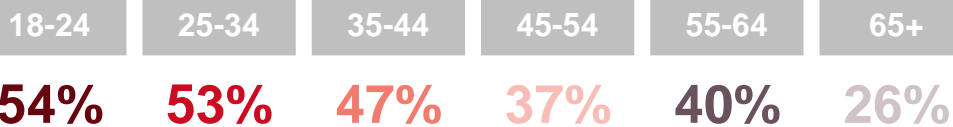


Base excludes don't know/not applicable answers

The proportion who say they expect to work from home more often in the future has increased since week one



I expect to work from home more often in the future
(W3 987)



Base excludes don't know / not applicable answers

Survey method

- c.2000 online interviews per week, nationally representative of Great British population – not all respondents are passengers on public transport.
- The analysis of attitudinal questions excludes response from those who don't have an opinion, or from those who say that the question is not applicable to them.
- Fieldwork dates:
 - week 1: 1-3 May 2020
 - week 2: 8-10 May 2020
 - week 3: 15-17 May 2020.
- Using Populus weekly omnibus.
- To be repeated each week.

Sample breakdown

Sample size by age groups, gender, and region.

	TOTAL	18-24	25-34	35-44	45-54	55-64	65+	Male	Female
Week 1	2056	234	310	324	377	314	497	1003	1053
Week 2	2026	242	361	287	332	315	489	1009	1017
Week 3	2013	223	351	332	350	300	457	1004	1009

	Scotland	North East	North West	Yorks & Humber	West Midlands	East Midlands	Wales	Eastern	London	South East	South West
Week 1	185	84	233	164	185	157	110	210	259	287	182
Week 2	165	86	240	177	163	161	110	188	229	306	201
Week 2	173	87	230	179	184	155	110	193	236	274	192