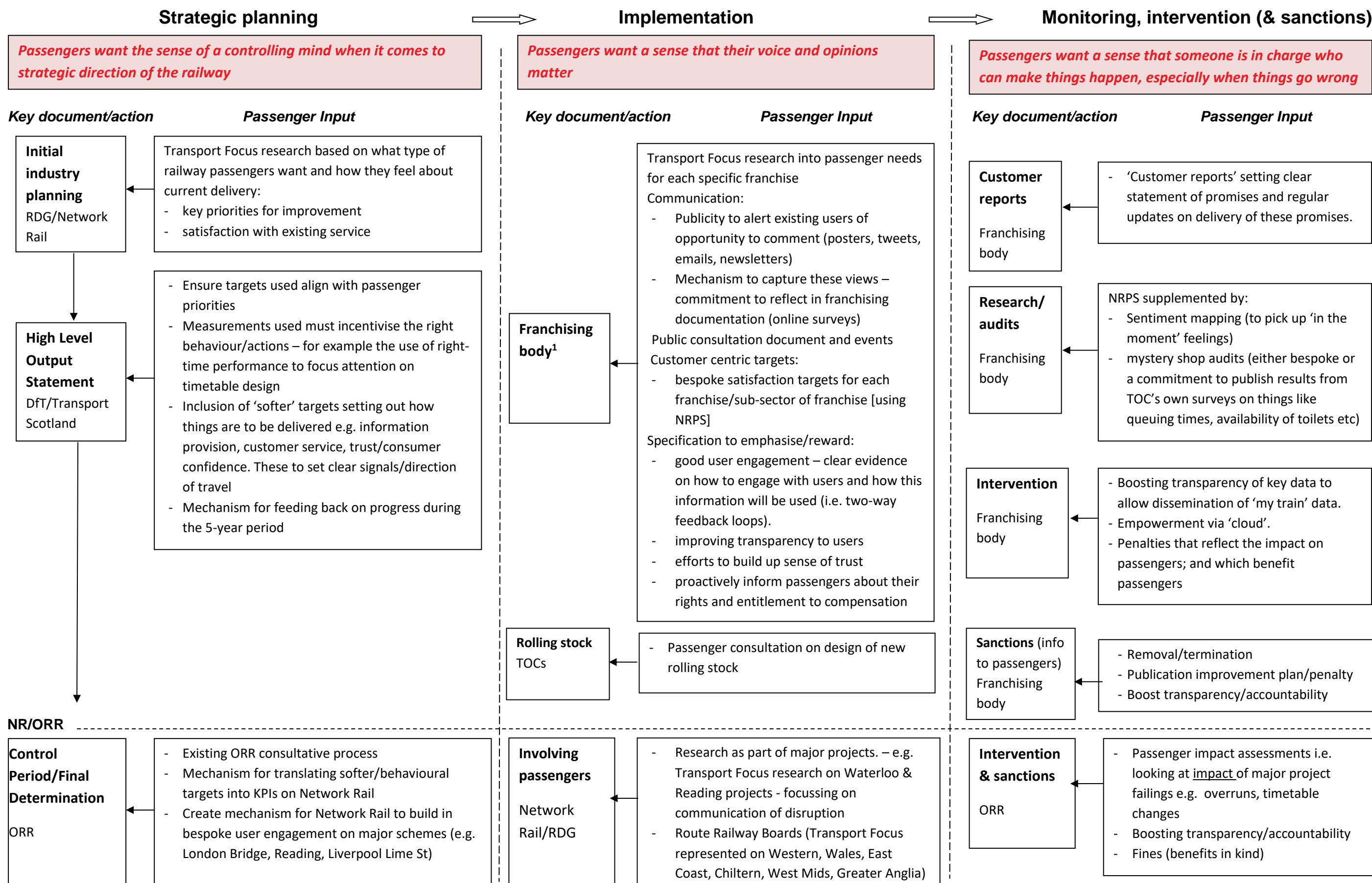


Putting passengers at the heart of running the railway 2018



1. Franchising body is the national or regional body (such as DfT, Transport Scotland or TfN) that specifies and monitors franchises