

😂 National Rail 🛛 🗧



Anthony Smith Transport Focus Fleetbank House 2-6 Salisbury Square London EC4Y 8JX

8 December 2017

**Dear Anthony** 

## **Informed Traveller**

Thank you for your letter of 28 November. We clearly agree this is important. We will discuss with members potentially through National Task Force, develop a plan and get back to you more fully before Christmas.

I am copying to Dan Moore, Stephanie Tobyn and also to Gary Cooper, Jac Starr and John Thomas here.

Yours sincerely,

Paul Plummer Chief Executive, Rail Delivery Group