

TRANSPORT FOCUS
RECORD OF PROJECTS
2015-2016



- Project awaiting approval
- Request for Change in process of being approved
- Review being reviewed by Finance, Project Sponsor and CEO Team

DfT funded work			Additional work		
A	B	C	D1: Commercial	D2: Full cost recovery	D3: Management fee
DfT funded core work	DfT funded discretionary work	DfT separately funded workstreams	Additional work that is generated through proactive business development and accounted for separately		
Work directly funded by DfT grant in aid which to all intents and purposes is considered work we must do	Work directly funded by DfT grant in aid which we choose to do, depending on funds available after 'A'	Work indirectly funded by DfT business units / programmes which we have agreed to do at cost.	This type of work is subject to the agreed principles for undertaking it in the first place. It will feature as part of a business plan for such activities which will set out how it will be priced, undertaken, quality assured and published. The board should always be asked for its approval for this type of work, irrespective of the value, except where precedent may apply, for example on BPS boosts. The following clients are the subject of these sub-categories as follows.		
NRPS, BPS core funding and passenger advice are examples of this type of work.	This kind of work will normally be set out in our work plan.	Examples include Smart ticketing and franchise research	• HS2 • Network Rail • Train manufacturers • ATOC • ROSCOs • Transport operators (rail, bus, tram etc) • Consultancies • Universities • Other private sector organisations	• Highways England • Transport for London • Transport for Greater Manchester • Transport for the North • Transport Scotland • Welsh Government • Innovation funding (Innovate UK)	• Jointly funded work on our work plan • Research boosts (NRPS / Bus Survey)

IN-PROJECT

- KS3 Project brief in development
- KS4 Project brief approved: project live
- KS5 Project complete: with PIT / Comms
- KS6 Project complete: awaiting publication or closure
- KS7 Project published / closed, review expected

POST PROJECT

- KS8 Project review complete: awaiting sign off
- KS9 Project review signed off by MT
- KS10 Project outcomes assigned to follow-up and/or lessons learned log

Key Stage Tally	No. of projects
KS3	0
KS4	13
KS5	3
KS6	12
KS7	8
KS8	1
Total	37

RAG for Project Status

- There are significant issues with the project
- A problem has a negative effect on project performance but can be dealt with
- The project is performing to plan

													IN-PROJECT		POST-PROJECT	UPDATED									
Project Code	Project	Manager	Sponsor	Funding Source	Cost to Transport Focus A/B	DfT Work streams C	Additional Work D	Of which Man. Fee	Original Project Cost	Revised Project Cost	Finance Comments	Project Start (Approved)	(KS5)	(KS7)	(KS8)	(KS5)	(KS7)	(KS8)	Project End (actual)	Final Costs	Post Project Review Complete	Project Status	Project Key Stage	Project Manager Comments	
36S	Attitudes to Smart Ticketing	Louise Coward	Ian Wright	C		£48,000			£48,000			23/01/2013	Jul-13	Jul-13	Aug-13		Jul-16	Aug-16				Amber	K.S6	Awaiting agreement with the DfT to publish	
64R	HS2 passenger panel research	Ping Teo	Ian Wright	D1			£145,000		£145,000		Paid for by HS2	21/10/2013	Feb-15	Feb-15	Mar-15	Mar-16	Jul-16	Aug-16				Green	K.S6	Currently awaiting publication (July 2016)	
75S	Smartcard market study	Louise Coward	Ian Wright	C		£25,000			£25,000			27/01/2014	Apr-14	Apr-14	May-14		Jul-16	Aug-16				Amber	K.S6	Awaiting agreement with the DfT to publish	
91P	Demand responsive transport: solution or distraction?	Heather Minshull	Mike Hewitson	B	£26,000				£26,000			28/07/2014	Apr-15	Apr-15	May-15	Oct-15	May-16	Jun-16				Amber	K.S7	Published June 2016	
94S	Smart for disabled passengers	Louise Coward	Ian Wright	C		£48,000			£48,000			20/10/2014	Feb-15	Feb-15	Mar-15		Jun-16	Jul-16				Green	K.S5	Being re-scoped, likely to be boosted with funding from rail team at DfT	
B07	Road user priorities phase one	Brigitta Horup	Ian Wright	C	£90,000				£90,000			05/01/2015	Mar-15	Mar-15	Apr-15			Jul-16				Green	K.S7	Published, awaiting review	
S08	Brighton & Hove Buses - smart ticketing managed service pilot	Louise Coward	Ian Wright	B		£21,000			£21,000			05/01/2015	Apr-15	Apr-15	May-15		Jun-16	Jul-16				Amber	K.S6	Publication planned for July/ August and review to follow	
B13	Website transformation	Dervish Mertcan	Sara Nelson	B	£21,675				£21,675			02/02/2015	Mar-15	Mar-15	Apr-15		Aug-15	Jan-16				Amber	K.S7	Website was published Aug 15, review was expected end of Jan 16	
B17	Maps & Apps	Brigitta Horup	Ian Wright	B	£20,000				£20,000			02/03/2015	Apr-15	Apr-15	May-15		May-16	Jun-16	23/05/2016	£20,000	01/06/2016	K.S8		Review submitted and being noted by resources	
N18	Caledonian Sleeper	David Greeno	Ian Wright	D1				£29,780	£2,000	£29,156	£29,780	Paid for by SERCO	30/03/2015	May-16	May-16	Jun-16	Jun-16	Jul-16	Aug-16				Green	K.S4	Approved at MT 28/4, intending to publish last year's in July
B19	NRUSS analysis	Brigitta Horup	Ian Wright	A	£10,000				£10,000			30/03/2015	May-15	Jul-15	Jun-15		Jul-16	Aug-16				Amber	K.S7	Published, awaiting review	
Projects 2015-2016																									
N21	ScotRail NRPS summer and winter waves	David Greeno	Ian Wright	D1				£53,120	£2,000	£43,490	£53,120	Paid for by ScotRail	27/04/2015	Feb-16	Feb-16	Mar-16	Jun-16	Jul-16	Aug-16				Green	K.S4	Approved at MT 28/4 hopefully publishing in July - in discussion with Scotrail
R28	TPS (Tram Passenger Survey) – Wave 3 Autumn 2015	Robert Pain	Ian Wright	B	£69,000			£50,000		£119,000	Partly paid for by TIGM, Centro, NET/Nottingham City, SYPTE, TIL, Nexus, Edinburgh Tram, Luas	16/07/2015	Mar-16	Apr-16	May-16	May-16	May-16	Jun-16				Green	K.S7	2015 survey published May 24th 2016. Working on set-up/ procurement for 2016 survey. Review expected.	
B32	National Road Users Satisfaction Survey (NRUSS)	Murray Leader	Ian Wright	A	£390,000				£390,000			18/02/2016	Mar-17	May-17	Jun-17		Jun-17	Aug-17				Green	K.S4	Tender for transfer complete. Ongoing management to maintain survey with existing processes.	
M33	CRM System Improvements	Kate O'Reilly	David Sidebottom	B	£27,445				£27,445			27/07/2015	Aug-15	N/A		Aug-15	Feb-16	N/A	Jun-16			Amber	K.S6	This project is complete, waiting for PIR from SFW to sign off.	
B36	Expectations of roadside facilities	Brigitta Horup	Guy Dangerfield	B	£49,950				£49,950	£53,450		01/09/2015	Dec-15	Jan-16	Feb-16		Jul-16	Aug-16				Amber	K.S6	Project complete to schedule. Due to be published soon (Jun/ Jul). Separate recommendations paper that will be published alongside the Illuminas report.	
B37	Truck drivers' expectations of TAP/Stack Lorry Park	Murray Leader	Guy Dangerfield	B	£45,000				£45,000			29/09/2015	Oct-15	Oct-15	Dec-15	Mar-16	Jul-17	Jul-17				Green	K.S6	Analysis completed, presentation done. Publication expected in July	
D39	Design, Test and Pilot Research Materials for the New Road User Satisfaction Survey	Brigitta Horup	Guy Dangerfield	A	£150,000				£150,000			16/09/2015	Jun-16	Aug-16	Sep-16		Jul-16	Aug-16				Green	K.S4	Publication now expected in July	
F40	Rail Delays and Compensation Research 2015	Louise Collins	Mike Hewitson	D1	£2,500			£61,400	£32,500	£63,900	Paid for by DfT and ORR	29/09/2015	Dec-15	Jan-16	Feb-16	Mar-16	Jul-16	Aug-16				Amber	K.S6	Due to be published July	
A41	Change of name	Matthew Andrews	Jon Carter	A	£0				£0			01/09/2015	Nov-15	Dec-15	Jan-16			Jun-16				Green	K.S7	Review expected - Parliament have to use the "Statutory Instrument" before we can do anything	
R45	Updating list of research suppliers	Louise Coward	Ian Wright	B	£2,000				£2,000			29/09/2015	Mar-16	Apr-16	May-16	Sep-16	Oct-16	Nov-16				Green	K.S4	Submissions received - separate note provided	
F46	CrossCountry Direct Award Franchise Research	Louise Collins	Mike Hewitson	C	£500	£48,000			£48,500			23/10/2015	Jan-16	Feb-16	Feb-16		Mar-16	Apr-16				Amber	K.S6	Awaiting new agreed publication date	
R47	Establishing a panel of public transport users	Louise Coward	Ian Wright	B	£63,000				£63,000			20/11/2015	Mar-16	Apr-16	May-16							Green	K.S4	Confrimit contracted as software supplier - insight team staff trained. Checking materials ahead of launch.	
S48	Smart ticketing - Transport for the North	Louise Coward	Ian Wright	C		£47,000			£47,000			30/11/2015	Jan-16	Mar-16	Apr-16		Jul-16	Aug-16				Green	K.S6	Phase 1 and 2 to be published together in July	
B49	Delays and disruption – a road user's perspective	Murray Leader	Guy Dangerfield	B	£54,412				£50,000	£54,412		30/11/2015	Feb-16	Mar-16	Apr-16		Jun-16	Jul-16				Green	K.S6	Report due to be published	
B50	New RUSS map	Jordan Sargeant	Guy Dangerfield	B	£66,000				£66,000			30/11/2015	Feb-16	N/A	Mar-16	Aug-16	Sep-16	Oct-16				Green	K.S4	The work on the map itself is progressing well, with a second version now under internal testing. The schedule has slipped (further), primarily because of delays to the wider SRUS project, of which the map is only a small part, including finalising the SRUS questionnaire and the set-up of the Confrimit questionnaire software with which the map will be integrated. The project should finish in early August when the SRUS pilot goes into the field.	
N51	Pilot work alongside NRPS Spring 2016	David Greeno	Ian Wright	A	£60,350				£60,350			30/11/2015	Jun-16	Jul-16	Aug-16							Green	K.S4	Fieldwork done. Analysis stage just starting.	
B52	Website refresh	Sara Nelson	Sara Nelson	B	£48,000				£40,000	£48,000		05/01/2016	Mar-16	Mar-16	Apr-16			May-16				Green	K.S7	Review expected	
Q53	South East Quadrant Passenger Feedback - Emotional Response: full project	Ping Teo	Ian Wright	C		£182,000			£182,000			05/01/2016	May-16	Jun-16	Jul-16	Mar-16	Jun-16	Jul-16				Green	K.S7	Published - has attracted interest within industry	
B54	Content bank	Sara Nelson	Sara Nelson	B	£30,000				£30,000			01/02/2016	Mar-16	Mar-17	May-16							Green	K.S4	Ongoing	
B55	RIS2/Route Strategies User Research	Keith Bailey	Guy Dangerfield	D1			£143,000	£7,000	£143,000		Paid for by HE	28/01/2016	Mar-16	Apr-16	May-16	Aug-16	Sep-16	Oct-16				Green	K.S4	Fieldwork in progress; debrief late July	
S56	Transport for the North phase 2	Louise Coward	Ian Wright	C		£48,000			£48,000			05/02/2016	Mar-16	May-16	Jun-16		Jul-16	Aug-16				Green	K.S6	Phase 1 and 2 to be published together in July	
S57	Using contactless cards across public transport	Louise Coward	Ian Wright	C		£42,834			£38,000	£42,834		05/02/2016	Mar-16	May-16	Jun-16	Mar-16	Jul-16	Aug-16				Green	K.S4	Joint publication planned in July.	
B58	Driver behaviour and attitudes literature review	Ping Teo	Guy Dangerfield	B	£15,638				£12,000	£15,638		10/02/2016	Mar-16	Apr-16	May-16	May-16	Jun-16				Green	K.S4	Supplier appointed, currently in field		
S59	Contactless cards in Oxford pre-pilot	Louise Coward	Ian Wright	C		£30,000			£30,000			17/02/2016	Mar-16	May-16	Jun-16		Jul-16	Aug-16				Green	K.S4	Joint publication with S57 planned in July.	
G60	Recompense for service delays	Keith Bailey	David Sidebottom	D1	£1,000			£40,000	£41,000		Paid for by GWR	29/02/2016	May-16	Aug-16	Oct-16							Green	K.S5	Presentation deck received from GWR; have to discuss what we might be able to publish	
N61	NRPS pilot enhancements	Keith Bailey	Ian Wright	A	£40,000				£40,000			29/02/2016	Jun-16	Sep-16	Nov-16							Green	K.S5	Pilot results received. Presentation to NRPS Experts Group and SGG w/c 13.06.16. ITT in preparation for release 15.07.16	