

Mr Guy Dangerfield
Transport Focus
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Sarah Green
Head of Dart Charge Service
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Dear Mr Dangerfield,

Thank you for your letter to Mike Wilson dated 27 April. I am the new Head of the Dart Charge Service so Mike has asked me to reply to you directly.

The Highways England Dart Charge team, Gary Bacon and myself, met with Jordan Sargeant and Kate O'Reilly from Transport Focus on 21 March 2016. The issues that you have highlighted were discussed with them and options for resolution are currently being considered with our relevant service providers.

We are happy to meet with you to provide an update on progress and discuss these points further. We should be in a position to do this towards the end of June and I would be grateful if you could propose some dates that would be convenient for you.

I will be attending the Transport Focus meeting with Highways England on the 25th May and I look forward to meeting you then.

Yours sincerely,



Sarah Green
Head of Dart Charge Service