

Passenger Focused Franchises

Date: Wednesday 8 November 2006
Location: Radisson SAS, Queensway, Birmingham
Start time: 10.30am

Time Item Subject

Time	Item	Subject	
10.30	1	Registration	
11.00	2	Welcome	Colin Foxall Chairman Passenger Focus
11.05	3	Keynote address	Tom Harris MP Minister for Rail and Parliamentary Under Secretary of State for Transport
11.35	4	Passengers' priorities for new franchises Passenger Focus' passenger research findings	Anthony Smith Chief Executive Passenger Focus
11.50	5	Address	Stephen Hammond MP Shadow Transport Minister
12.10	6	Local and regional input into franchises The Passenger Transport Executive perspective Followed by audience Q&A	Robert Smith Director Centro PTE
12.30	7	Panel discussion – what do passengers get from franchises? <ul style="list-style-type: none"> • Chris Gibb, Managing Director, Virgin CrossCountry • Robert Smith, Director, Centro PTE • Alex Warner, Customer Services Director, Midland Mainline • Christian Wolmar, Rail Journalist • Anthony Smith, Chief Executive, Passenger Focus 	Chaired by Colin Foxall Delegates will be invited to put questions to the panel
13.15	8	LUNCH	
14.15	9	Redeveloping Birmingham New Street <ul style="list-style-type: none"> • Proposals and progress to date for renewing Birmingham New Street station • Followed by audience Q&A 	Martin Chambers Project Director, Birmingham Gateway Network Rail
15.15	10	Chair's closing remarks	Colin Foxall
15.20	11	Close of conference	