

# GIMME 5 ....

**5** minutes of your time to answer **5** questions and you could win **£50** of high street vouchers!

**Passenger Focus** is the new consumer body representing rail passengers in Great Britain. Our mission is to get the best deal for rail passengers. One of the ways we'll do this is by engaging you in our research. We want your views about your train services and why you travel. And by taking part in this short questionnaire, you will be entered into our prize draw to win £50 of high street vouchers!

**1. Passenger Focus will campaign on your behalf on the following issues. Which ONE is the most important to you?**

*please tick one*

- value for money                       getting a seat                       better information about delays or cancellations   
trains arriving on time                       better information about ticket prices and deals   
other (please specify) \_\_\_\_\_

**2. What could rail companies do to give you better value for money? *please tick one***

- lower fares                       new modern trains                       more reliable services   
greater range of tickets                       other (please specify) \_\_\_\_\_

**3. What would be the easiest method for you to buy your train tickets? *please tick one***

- on the train                       by telephone                       at the station booking office   
online/internet                       other (please specify) \_\_\_\_\_

**4. If you could improve ONE thing about your train what would it be? *please tick one***

- seating/standing room                       toilets                       luggage space   
onboard catering                       other (please specify) \_\_\_\_\_

**5. If you had the chance to improve ONE thing about your station what would it be? *please tick one***

- car parking                       toilet facilities                       information (e.g. screens/timetables)   
ticket purchasing facilities                       security                       other (please specify) \_\_\_\_\_

If you would like to be entered into our prize draw for £50 of high street shopping vouchers, please complete the following and post back to us by **10 February 2006**. Thank you for giving us **5** minutes of your time.

Name.....Address.....

Tel No.....Email address.....

**All information will be held in strict accordance with the Data Protection Act and will not be shared with any third parties. Passenger Focus may wish to contact you again in the future about its work or to give you information we feel may interest you. If you do not wish to receive further information, please tick this box:**