

Passenger Focus is the national rail watchdog which works to protect the interests of Britain's rail passengers.

To find out more about what we're doing to improve your local service, get in contact with the passenger manager that monitors the train operators where you live:



Ashwin Kumar

Passenger Director

ashwin.kumar@passengerfocus.org.uk



Sue Tibbett

Passenger Manager working with:
Cross Country
TransPennine Express
Hull Trains

sue.tibbett@passengerfocus.org.uk



Julie Warburton

Passenger Manager working with:
Virgin Trains
Merseyrail

julie.warburton@passengerfocus.org.uk



Mike Greedy

Passenger Manager working with:
First Great Western

michael.greedy@passengerfocus.org.uk



Sharon Hedges

Passenger Manager working with:
Southern

sharon.hedges@passengerfocus.org.uk



Tunde Olatunji

Passenger Manager working with:
Southeastern
c2c
Eurostar

tunde.olatunji@passengerfocus.org.uk

Passenger Managers Working for you nationwide

Contact us

Passenger Focus

Phone 08453 022 022

Email info@passengerfocus.org.uk

Web www.passengerfocus.org.uk



Jocelyn Pearson

Passenger Manager working with:
South West Trains

jocelyn.pearson@passengerfocus.org.uk



Simon Pickering

Passenger Manager for Wales, working with:
Arriva Trains Wales and Welsh national issues
Wrexham, Shropshire and Marylebone Railway

simon.pickering@passengerfocus.org.uk



Kerry Williamson

Passenger Manager working with:
Northern

Grand Central

kerry.williamson@passengerfocus.org.uk



Guy Dangerfield

Passenger Manager working with:
National Express East Anglia
National Express East Coast
First Capital Connect

guy.dangerfield@passengerfocus.org.uk



Paul Fullwood

Passenger Manager working with:
East Midlands Trains
London Midland
Chiltern Railways
London Overground

paul.fullwood@passengerfocus.org.uk



Robert Samson

Passenger Manager for Scotland,
working with:
First ScotRail and
Scottish national issues

robert.samson@passengerfocus.org.uk