

Logged contacts

Forename	Surname	Station	Issues
		Cross City Line (Redditch to Lichfield)	lack of ticket checks = reduced revenue, lack of security with less staff
		Lichfield TV & Lichfield City	supports the change due to poor experience with staff, lack of shelter at Lichfield TV
		Winsford	no TVM - lack of facilities to collect online tix
		Sutton Coldfield	only one TVM - need more, does not offer all tix lack of assistance, security caused by diversion to exit station
		Widney Manor	waiting room closure, partic during winter
		Wylde Green	cannot buy certain tix in the machines due to lack of programming
		Smethwick Galton Bridge & Ralfe S	staff need to be there to deal with enquiries, TVMs do not offer all tix types - gives example of West Midlands Daytripper & other tix
		Widney Manor	staff are friendly and informative (and can help with connections)
		none listed	selling only one function of the ticket office, delays at barriers and TVMs, non-paying, TVMS not all tix, other staff functions, staff info, CCTV does not cover all the station
		Hamsted	TVMs do not issue all tix
		none listed	TVMs do not issue all tix, staff visible deterrent to ASB, lifts, PF area
		Smethwick Galton Bridge	will affect those who are disabled or need assistance
		Jewellery Quarter	assistance to lifts may be needed
		Wythall	safety concerns, waiting on platform on her own, Dennis, the station man is very friendly, can miss connections due to slowness of tix buying
		Cheddington	Toilet facilities are an issue, vandalism, TVMs do not sell all tix, TVMs affected by sunlight
		Jewellery Quarter	lack of the clear advice you get from the tix office if it is closed, significant lift usage, pax suggests rejigging the tix office with the nearby tourist info office (which is also under threat)
		Lye	friendly staff, ticketless travel
		Jewellery Quarter	cannot purchase all tix from TVMs (e.g F&F), safety concerns, lifts, tix evasion
		Old Hill	pax moved to the area due to good station - believe services will decrease, thereby quality of life will be reduced
		Worcester Shrub Hill	TVMs over-complicated, disabled (such as blind) not catered for
		Butler's Lane	no permit to travel machine, large school population - will encourage fare dodging
		none listed	danger of passengers being stranded, staff can inform passengers during disruption far better than boards
		Widney Manor	staff are well informed and friendly, car park is heavily used by commuters
		Langley Green	loss of waiting room facility
		Bletchley	booking office is only help when there is disruption, partic where taxis are needed, if made, LM need to provide a reliably working Help Line Phone on platform 6 which gives direct access to a person in London Midland Control 24hrs per day.
		Butler's Lane	good staff - wants to be greeted by them not a TVM, concerned about safety, partic when travelling alone
		Wythall	have to buy on train or wait in long queue at Moor Street, security of staff
		none listed	security and increase in vandalism, ticket avoidance, reduced facilities
		The Hawthorns	unsocial behaviour from teenagers
		none listed	reduced opportunities to buy cheapest tix from the TVMs, safety & security, less info during delays, less access to facilities, untidy stations
		none listed	when LM bid, was told opening hours were integral to the franchise, LM have not been replacing station staff, so reducing staff by stealth, disabled access to lifts, security
		Bescot Stadium	uncollected revenue, stations vital to community, lack of internet access, station environments will suffer
		none listed	staffed stations are more secure, ticket avoidance, not enough time to sell tix on train, toilet facilities
		Acocks Green	access to the train station (partic when first train in morning), antisocial behaviour, ticket staff helpful (Joe)
		Selly Oak	average sales take no account of seasonal variations or whether the checking is fixed, do more than sell tix, ticketless travel, figures take no account of current understaffing, birmingham cross city franchise had ticket office hours central to its franchise
		Wythall	no substitute for knowledgeable staff, Dennis, the station man is an absolute asset to the company, encourages train travel
		Bletchley	Bletchley office regularly closed during evening so tix sales would be much lower than otherwise would have been
		Bescot Stadium	ticketless travel partic during match games
		Wythall	antisocial behaviour, paths to platforms are steep, tix attendant great when services disrupted
		Bournville, Five Ways, Kings Norton	safety and security, CCTV limited and help points do not deter, smartcards coming in, discourages train travel, deep cutting platforms, fluctuations at University station
		none listed	staff better at times of disruption

	Widney Manor	has been closed due to staff shortages, staff sent to other places, thereby depresses sales
	Old Hill & Acocks Green	assistance when trains cancelled, reduces ability to buy season tix in the new hours
	Four Oaks and Sutton Coldfield	is this not a contractual requirement of the current franchise? , security
	Cheddington	this essential station only has limited services - this will further erode the services, access to shelters, not all tix in TVMs, info during disruption, facilities
	Wythall	plans to build new houses and car parking so numbers will increase
	Bletchley	inconvenience to passengers who purchase or renew their tix (due to high number of London commuters), toilet closures, safer station
	Widney Manor	staff provide valuable service, station is high standard, advice, security
	none listed	antisocial behaviour will increase, safety
	Tipton	waiting rooms and toilets would be closed, help points no use during an assault, disability access, ticketless travel
	Canley	vandalism, emergency helpline is inadequate, station used by large number of overseas students
	Widney Manor	would render tix office useless and would lead to eventually closure, safety and vulnerable travellers
	Longbridge	lift access for disabled and bike users, waiting room, info not as good as staff during disruption
	Cheddington	toilets have been recently refurbished - how much and will these remain open, would LM staff visit the station to ensure boards working, safety issue, broken TVMs?, forerunner to close station?
	Widney Manor	disabled access, staff advice, info not available over whole of station
	Tipton	tix machines no substitute for staff
	Widney Manor	security at night, winter gritting, inconsiderate parking, tix office used in evening, facilities would close
	Bletchley & Wolverton	reduced assurance for passengers in delays/cancellations, help points would need to be clearly labelled, new station building being built
	Bescot Stadium	station security
	Lichfield	antisocial behaviour
	Malvern stations	TVM don't always work and are difficult to find best tix, staff are very helpful
	Cheddington	station serves a wide area (around 20,000 people in area), no indication of future figures, reduce rail business capacity, lack of promotion of tix offices led decline in sales, need off-peak contact, scamming at TVMs , vandalism
	Stechford	not happy to use a permit to travel machine as would have to find guard or queue on arrival, no TVM, Health & Safety issues
	none listed	passengers have to queue longer to buy tix, not all tix with TVMs, damaged tix, seat reservations, TVMs not conveniently located, vandalism
	none listed	changes will deter people travelling, antisocial behaviour, TVMs dont give best value, precursor to line closure
	Cheddington	penalises commuters, need station staff for up to date info, exposed location and waiting facilities poor
	none listed	queries what the hours opening are specifically for
	Widney Manor	staff act as a deterrent to antisocial behaviour, no TVM, waiting room facilities, conductors need to work harder to issue tix, safety (snow & security)
	Stourbridge stations	risks passenger safety, reduces those who buy online, toilet facilities, vandalism
	Gravelly Hill	needs a touch screen TVM if this goes ahead
	Cheddington	poor info during delays, protection from cold weather, TVMs overcomplicated & subject to vandalism, bike thefts/vandalism will increase, full closure of station?
	Lye	concerned about car parking
	The Hawthorns	concerned for students using Sandwell academy, lifts
	Stratford Upon Avon	large number of tourists in summer, should be open far longer in summer
	Cheddington	large number of elderly residents, don't like using TVMs
	Worcester Shrub Hill	risk to health and safety, disabled access, TVMs for non-English users, TVM breaking down, accidents
	Widney Manor	having to use permit to travel - have to queue to buy full tix, passengers and vehicles more vulnerable to attack, waiting rooms
	Widney Manor	staff are friendly and helpful, security
	Hall Green	antisocial behaviour will increase, TVM reliability, ticketless travel, waiting rooms and heating
	Bletchley	knowledgeable staff, enquiries better during quiet periods, already a reduction in staff, TVM do not take cash
	Lichfield City	antisocial behaviour, partic where police presence is already poor
	Wellington	can't get personal touch from a machine
	Stechford	staff are excellent, station is tidy
	none listed	assistance - lack of a disabled ramp due to use of multiple units, assistance for visually disabled people at the station, lone travellers at risk
	Butler's Lane	nothing specific listed
	Five Ways	TVMs do not sell all tix (e.g Friends and Family), staff deterrent, paths in winter/gritting

		Hartford	queues at station, advanced tix, closure of facilities, assistance with luggage etc, safety (partic evenings/sundays), station enviroment will deteriorate
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		Cheddington	No comments
		Stratford Upon Avon	Inconvenient opening times for his travel times/needs
		Cheddington	Season ticket slaes not available from TVM
		none listed	General
		Cheddington	Assistance with season ticket failure in barriers not being available
		Lye	Unable to purchase a Network One day card

	Tame Bridge Parkway	Problems with TVM machines - need tix office open more for assistance
	Bescot Stadium	Security - reduced vandalism
	Widney Manor	Keeping staff in work
	General stations	Help need to be provided for difficult enquiries
	Cannock	Loss of jobs
	Widney Manor	Security and information point
	Walsall	TVM cause problems
	Acocks Green	Security
	Cheddington	TVM are card only - option to pay cash will be removed
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	Widney Manor	Difficult tix enquiries - the need for assistance
	Sandwell	Assistance not available
	Cheddington	Assistance not available
	Hartford	Increased Queues at tix office
	Olton	Access to cycle store
	Marston Green	Availabilty of waiting facilities
	Acocks Green	Security/Anti-social behaviour
	Cheddington	TVM breaks down and there is need for the ticket office
	Bournville	TVM's no good, Delay repay enquiries need staff & season ticket renewals need a ticket office
	Great Malvern, Malvern Link	Staffed stations are safer/security
	Cheddington	Waiting areas not available anymore
	Widney Manor	Security/safety provided by staffed station
	Cheddington	TVM unreliable
	Widney Manor	Security
	Wythall	Friendly staff to help with season ticket renewals etc
	Cheddington	No shelter from winf and rain
	Cheddington	Help for buying tickets/seaosn tickets
	Olton	No staff to aid with disabled passengers
	Cheddington	Shelter from bad weather
	Widney Manor	Safety at station
	Widney Manor	Disabled assistance
	General stations	Safety/facilities/ticket sale assistance
	Cheddington	Generally disgruntled
	Jewellery Quarter	Disabled assistance
	Cheddington	Staff are a credit to LM and should remain there
	Cheddington	Information point
	Hartford	Information no longer readily available
	Cheddington	No shelter/toilets. No facility to buy annual/monthly tickets
	Cheddington	Safety at the station
	Cheddington	Shelters/information point
	Cheddington	Shelters/information point
	Cheddington	Shelter & toilet facilities
	General stations	Booking assistance
	Longbridge	Security/ticket purchases
	Cheddington	Facilities/service for ticket slaes
	Cheddington	Shelter facilities
	Cheddington	Booking assistance
	Bescot Stadium	TVM not good enough/staff friendly to help
	Cheddington	Facilities/teas & coffees
	Wythall	General passenger assistance

	Widney Manor	Staff assistance
	Cheddington	Staff invaluable
	Kings Norton	TVM slow, staff required
	Cheddington	Staff help for booking is crucial
	Cheddington	Facilities no longer available
	Cheddington	Shelter & toilet facilities
	Cheddington	Shelter & toilet facilities
	Acocks Green	Security
	Cheddington	No more information point/help with disruptions
	Widney Manor	Security & tix info
	Cheddington	Shelter & facilities
	Gravelly Hill	Diminution in customer service, facilities
	Cheddington	Facilities no longer available
	Erdington	No more hands on advice
	Cheddington	Facilities availability
	Cheddington	Ticket office useful
	Cheddington	Ticket office useful
	Cheddington	Shelter
	Cheddington	Ticket office useful
	Cheddington	Facilities & security
	Cheddington	Very helpful ticket office staff
	Cheddington	Generally disgruntled
	Cheddington	Great ticket office service
	Lye	Security
	Cheddington	Shelters & good service
	Cheddington	TVM not good enough/staff friendly to help
	Cheddington	Shelter for warmth
	Cheddington	Shelter/access/toilets
	Widney Manor	Ticket office useful
	Cheddington	Shelter/disabled assistance
	General stations	General support to not close ticket office
	Cheddington	Shelter/hot beverages and availability
	Jewellery Quarter	Staffed station make it feel safe and welcoming
	Rowley Regis	Security
	Sutton Coldfield	Busy ticket office - needs to be kept open
	Cheddington	Information/toilets
	Hall Green	Security
	Jewellery Quarter	Important service at a station
	Cheddington	Ticket info/general help
	Cheddington	Helpful staff
	Cheddington	No shelter in poor weather
	Shirley	Security (pensioner)
	Cheddington	Access to toilets/shelter/refreshments
	Cheddington	Information point useful
	Cheddington	Massive inconvenience
	Cheddington	No shelters
	Cheddington	TVM not good enough/staff friendly to help

		Cheddington	Security/loss of personal contact
		Cheddington	Facilities
		Cheddington	Toilets & facilities
		Cheddington	Generally disgruntled
		General stations	Security/Safety provided by staffed station
		General stations	TVM not working/station staff helpful
		Cheddington	Info/advice TVM do not provide
		Northfield	safety - pax also notes tix sales lost as staff are moved to other stations
		Kings Norton	TVM not enough & disabled access
		Cheddington	Facilities been refurbished - waste of money
		Stourbridge Junction	Security
		Widney Manor	Good service for sale of tickets
		Coseley	Regularly used by Wolves football fans
		Cheddington	Shelter provided
		Ladywood Ward	Petition of rejection submitted
		Cheddington	How are season tix counted?
		Cheddington	pax asks to look at tix sales over long period - as sales will be seasonal and variable (and car park tix)
		Berkswell & Tile Hill	vandalism & safety - no waiting room
		Acocks Green	pax gives current example of lack of assistance after tix office hours
		Erdington	TVMs not all tix and security
		Cheddington	no facilities, advice or shelter
		Cheddington	facilities, shelter and info
		none listed	staff helpful for advice
		Cheddington	removal of human conduct would demise the station
		Rowley Regis and Old Hill	customer service excellent and advice invaluable
		The Hawthorns	TVMs not all tix provided
		none listed	ticketless travel, lifts and assistance
		Hall Green	vandalism and safety
		Worcester Shrub Hill	staff do essential job - advice, cleaning, security
		Cheddington	advice, help if TVMs not working, warm and good facilities
		Nuneaton	wants to interact with human being
		Olton	Security, snow, season tix, smartcard issues
		Cheddington	shelter, tea and coffee facilities, toilet facilities, unable to buy tix with cash or vouchers
		Cheddington	advice, large number of children and tourists use it, waiting, toilet & refreshments facilities
		Erdington	staff do much more than sell tix - assistance, info, clearing platforms, security and presence is a deterrent - TVMs do not sell all tix
		Cheddington	toilets & facilities, CCTV no replacement for human beings, difficulty of using TVMs
		Canley	staff excellent, permit to travel has long queues and have to queue at other end to pay fares - vandalism
		none listed	queues at station, TVMs not all tix, seat reservations cannot be reserved, damaged tix, machines not conveniently located, machines subject to vandalism
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		Great Malvern	queues at station, TVMs not all tix, seat reservations cannot be reserved, damaged tix, machines not conveniently located, machines subject to vandalism 7/3 tix office at Great Malvern was closed - TVM was inactive so had to buy on train

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		Bescot Stadium	queues at station, TVMs not all tix, seat reservations cannot be reserved, damaged tix, machines not conveniently located, machines subject to vandalism
		Bescot Stadium	security of station
		Great Malvern	template letter/comments form response plus - staff that run the tix office do an excellent job - friendly, welcoming and helpful and work hard
		Sutton Coldfield	will a key station entrance be closed (and thereby access to the lift)
		Sutton Coldfield	TVM is on Birmingham platform, long way from the Lichfield Platform
		Sutton Coldfield	TVM will not issue railcard reduction until certain times of the day
		Hartford	queues at station, advanced tix, closure of facilities, assistance with luggage etc, safety (partic evenings/sundays), station enviroment will deteriorate
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		Jewellery Quarter	Info provided by staff no longer available
		Jewellery Quarter	security of station
		Jewellery Quarter	lifts and assistance
		Lichfield City	locked station - would opening the station just 12 mins before first service allow enough time
		Lichfield Trent Valley	locked station - would opening the station just 9 mins before first service allow enough time
		Lichfield Trent Valley	car park has Park Mark status - would this be lost if CCTV not manned at all times
		Shenstone	none listed
		Tamworth	most platforms only accessible by stairs, lifts normally locked out when no staff
		General stations	lack of disabled facilities, next day tix provision, locking stations due to vandalism, staff offering advice, cleaning of stations, staff deterrent to vandalism
		Hall Green	TVM do not adequately replace dedicated staff
		none listed	RMT's viewpoint
		Lichfield City	queues at station, TVMs not all tix, seat reservations cannot be reserved, damaged tix, machines not conveniently located, machines subject to vandalism
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		Widney Manor	Good service for sale of tickets
		Cheddington	Good service for sale of tickets
		Cheddington	Good service for sale of tickets
		Canley	Good service for sale of tickets
		Statford	Good service for sale of tickets
		Cheddington	Good service for sale of tickets
		Winsford	Good service for sale of tickets
		Cheddington	Good service for sale of tickets
		Acocks Green	Good service for sale of tickets
		Jewellery Quarter	Good service for sale of tickets
		General stations	Good service for sale of tickets
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		General stations	Good service for sale of tickets
		Cheddington	Good service for sale of tickets
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		Cheddington	Good service for sale of tickets
		Hartford	Good service for sale of tickets
		Cheddington	Good service for sale of tickets
		Dudley Port	Good service for sale of tickets
		Berkswell & Tile Hill	Good service for sale of tickets
		General stations	Assistance/loss of jobs for the area
		Hartford	Good service for sale of tickets
		Hall Green	Station has no/not enough TVM's to cover loss of ticket office
		Lichfield City	Good service for sale of tickets
		Jewellery Quarter	damage to trade in area / can tix be bought on trains
		none listed	fare avoidance, security and facilities
		Cheddington	Season ticket sales not available from TVM/Closed Station
		Jewellery Quarter	Vandalism, no cctv, TVM hard to understand,
		Jewellery Quarter	Vandalism, no cctv, TVM hard to understand,
		none listed	Staff info, TVM, ATT,
		Lichfield Trent Valley	cctv, vandalisim, train times
		Erdington	cctv, vandalisim, train times, opening times
		none listed	vandalisim, TVM Instead of staff, public queries
		Hartford	TVM, Opening hours and no staff
		none listed	Staffing levels, TVM, Vandalisim
		none listed	TVM, Hard to understand
		Duddeston	lift access for disabled and bike users, no staff in office for information,
		great Malvern	opening hours, TVM, season tickets
		Malvern stations	TVM,
		none listed	Closing of offices, TVM,opening hours

	Malvern stations	No staff available anymore,
	Jewellery Quarter	Job loss, TVM, vandalisim,
	none listed	TVM, Vandalisim, sercurity
	Widney Manor	Toilet Facilities, closing of ticket office
	Cheddington	Toilet Facilities, closing of ticket office, no information, no shelter
	Butlers Lane	no shelter, vandalisim, no information
	Jewellery Quarter	Closing of offices, Security, no staff for information
	Cheddington	Toilet facilities, safty & Security,
	Bescot Stadium	No staff for pre booking tix,
	Widney Manor	opening hours, safety & sercurity,
	Butlers Lane	opening hours, TVM, safety & Sercurity, maintance
	Hartford	Staff levels,
	none listed	Advance tx purchase, CCTV, Toilet Facilities
	hampton-in-Arden	opening hours, saftey
	Cheddington	closure of office
	none listed	CCTV, Litter, Lifts and TVMs
	Cheddington	Season ticket sales not available from TVM/Closed Station, shelter from weather
	Bescot Stadium	closing of Tx Office
	none listed	TVMs,
	Malvern stations	CCTV, Ticket Office Closures, TVMs
	Butlers Lane	Opening hours, Shelter, Safety
	Hartford	Saftey,
	Tambridge	Opening Hours, TVMs,
	Tipton	Opening Hours, Tvms,
	Acocks Green	opening hours, saftey,
	Jewellery Quarter	closing of Tx Office,
	Winsford	Opening Hours,
	Bescot Stadium	TVMs, Station Facilities, Tx Purchase
	Cheddington	Toilet Facilites, Opening Hours, No Shelter,
	Hartford	TVMs, Advance Tx Purchase,
	Butlers Lane	Access areas for disabled, TVMs
	Erdington	TVMs, Sercurity and saftey, Opening Hours
	Cheddington	closure of office
	none listed	Fare avoidance, security and facilities,
	Acocks Green	Staffing levels, TVM, Safety
	Wythall	closure of office,Pre Purchase of tx
	none listed	Safety and sercurity, season tx and pre purchase
	Bescot Stadium	staff levels, TVMs
	Jewellery Quarter	Closure of offices,
	Cheddington	great ticket office service, closure of office
	Wythall	TVMs, opening times
	Hartford	great ticket office service, closure of office
	none listed	Opening Hours, TVMs
	Bescot Stadium	TVMs, safety,
	widney	Office hours, TVMs, No Facilities
	none listed	TVMs, Vandalism, pre purchase tx
	Cheddington	shelter, tea and coffee facilities, toilet facilities, unable to buy tix with cash or vouchers
	Bescot Stadium	great ticket office service, closure of office
	Cheddington	toilets facilities,
	none listed	closure of office

	none listed	Closure of offices,
	Butlers Lane	unstaffed stations and delays
	none listed	unstaffed stations and parking facilities
	malvern stations	Fare avoidance, TVMs, disabled assistance, Vandalism.
	none listed	TVMs
	Cheddington	advance tx purchase, CCTV, Toilet Facilities, TVMs
	Malvern stations	advance tx purchase,
	worcester Shrub Hill	Job loss, TVM, vandalisim,
	Cheddington	toilet facilities, closure of office
	Cheddington	advance Tx Purchase, shelter, TVMs
	Hartford	opening hours, advice for travel, loss of jobs
	Malvern stations	No staff for pre booking tix, or information
	Cheddington	loss of toilet facilities, TVMs, no information
	Hartford	great ticket office service, closure of office, TVMs
	none listed	sercurity and safety, No Information for travel
	none listed	closure of station
	Malvern stations	closure of station
	Butlers Lane	opening hours, vandalisim, CCTV
	none listed	opening hours, safety & sercurity, disabled assistance
	malvern stations	no staff, vandalisim, TVMs, No Information
	Hartford	opening hours, saftey and sercurity
	blake street	opening Hours, CCTV
	none listed	great sevice at tx office,TVMs, staff hours
	none listed	reducing hours
	Malvern stations	disabled assistance, helpful staff, opening hours
	hampton-in-Arden	office hours, TVMs, No Facilities
	none listed	office hours, TVMs, No Facilities, safety and security
	Hall Green	opening hours, shelter, Safety
	lea hall	great staff, opening hours, safety and security
	Cheddington	Closure of station
	Malvern stations	staffing at station, Shelter
	none listed	Opening hours, TVM
	Cheddington	purchasing season tx, TVMs, Opening hours
	Jewellery Quarter	Staff loss,TVMs, Safety and Security
	widney manor	opening hours, vandalisim, CCTV, no train schdule infomation
	none listed	vandalisim, CCTV, TVMs, Safety, opening hours
	Hartford	TVMs, No staff to give Information
	lye	Closure of office
	lye	closure of office
	Malvern stations	Opening hours, TVMs
	Shirley	reducing hours, Re-Newing Season Passes, Safety
	Stouridge	Sercurity and safety, No Information for travel
	none listed	TVMs
	none listed	Toilet Facilities, closure of office,Vadalisim
	widney Manor	TVMs,shelter,
	Malvern stations	closure of station
	Cheddington	TVMs
	lea hall	TVMs, safety,
	none listed	staff hours, no information, TVMs,
	worcester Shrub Hill	job loss, TVM, vandalisim, Fare evasion

	Cheddington	TVMs, shelter, office hours
	Cheddington	closure of office
	Jewellery Quarter	great staff, opening hours, safety and security
	none listed	season ticket re-newal,TVMs
	none listed	Vandalisim, TVM Instead of staff, public queries
	Cheddington	great staff, opening hours, safety and security
	none listed	closure of station
	Cheddington	closure of station
	Cheddington	shelter, tea and coffee facilities, toilet facilities, unable to buy tix with cash or vouchers
	none listed	TVMs, no staff to give Information
	none listed	closure of station
	none listed	Disabled assistance, helpful staff, opening hours
	Malvern stations	TVMs,safety
	Foregate Street	opening hours,TVMs
	Acocks Green	opening hours,TVMs
	Widney manor	shelter, tea and coffee facilities, toilet facilities, unable to buy tix with cash or vouchers
	Hall Green	Safety and Sercurity, season tx and pre purchase
	none listed	TVMs
	none listed	opening hours
	none listed	shelter,staff information
	Cheddington	pre-purchase of tickets
	Cheddington	closing of station
	none listed	fare evasion,Vadalisim
	none listed	closing of station
	Cheddington	toilet facilities refurb, office closing
	Four Oaks and Sutton Coldfield	disabled assistance, helpful staff, opening hours
	shurb hill	opening Hours,TVMs.
	Cheddington	closing of station
	worcester Shrub Hill	staff levels,TVMs
	Tipton	TVMs,disabled assisatance
	none listed	disabled assistance, helpful staff, opening hours
	none listed	CCTV, Ticket Office Closures, TVMs
	none listed	Great Staff, opening hours, safety and security
	Erdington	shelter, toilet facilities, unable to buy tix with cash or vouchers
	Hartford	inconviencie to social life
	Hall Green	disagree with opening times
	worcester Shrub Hill	TVMs
	Widney manor	shelter, Saftey and Security, TVMs
	Cheddington	Great staff, opening hours, safety and security
	Cheddington	Shelter,TVMs
	none listed	No Information
	Galton Bridge	opening times,TVMs
	Cheddington	No Staff, vandalisim, TVMs, CCTV
	Worcester Shrub Hill	pre-purchase of tickets,Railcards
	Cheddington	TVMs, shelter, office hours
	Widney manor	closure of station,TVMs
	Cheddington	shelter,TVMs,Toilet Facilities,office hours
	lichfield trent Valley	Safety, shelter,TVMs
	none listed	closure of station
	Cheddington	shelter,toilet facilifers,TVMs

		none listed	TVMs,Safety,Pre-purchases
		Solihull	TVMs,Paying Avoidence,
		none listed	TVMs,
		Wythall	staff writing in about office hours
		Cheddington	shelter, toilet facilities, unable to buy tix with cash
		Hall Green	closure of station
		none listed	Safety, CCTV
		Walsall	TVMs,
		none listed	TVMs,Pre-purchase Tx, Penalties
		Cheddington	inconviene to social life
		none listed	Safety, CCTV,TVMs, pre-purchase Tx, job loss
		Gravelly Hill	inconviene to social life
		Cheddington	TVMs,toilet Facilities, shelter
		none listed	opening times,TVMs
		Sandwell	loss of toilet facilities, TVMs, no information,loss of jobs
		worcester Shrub Hill	TVMs,
		Stratford Upon Avon	Tourism
		none listed	Pre-purchase Tx,TVMs,
		Cheddington	Great staff, opening hours, safety and security,Tea & Coffee
		Cheddington	closure of station
		Duddeston	Closure of station
		Gravelly Hill	Vandalisim,CCTV,Safety,
		Cheddington	closure of Station
		none listed	Security,Information,TVMs
		worcester Shrub Hill	opening times,TVMs
		worcester Shrub Hill	TVMs
		Stratford Upon Avon	Opening Hours
		none listed	Closure of office
		Cheddington	Opening Hours
		Widney manor	Shelter, Opening Hours, Vandalisim
		Shirley	TVMs, Fare Avoidence, Safety
		worcester Shrub Hill	Opening Hours, TVMs
		Cheddington	Reduced Services, Opening Hours
		Cheddington	TVMs,
		none listed	opening hours
		Malvern stations	Objection
		Hall Green	TVMs, CCTV,
		Cheddington	TVMs, Opening Hours, Safety
		Cheddington	objection
		none listed	TVMs,
		none listed	disabled assistance, helpful staff, opening hours
		none listed	Objection
		Cheddington	reduced staff Services, Opening Hours, TVMs,
		Malvern stations	Objection
		Bournville	TVMs, Safety,
		Cheddington	closure of office
		Cheddington	closure of office, TVMs, information and advice
		none listed	Safety,CCTV,TVMs
		none listed	TVMs,
		Droitwich spa	Objections

	Cheddington	closure of office
	none listed	security,Information,TVMs
	Wythall	season tx renew, TVMs
	Tipton	Closure of office, Safety
	none listed	Great staff, TVMs,Shelter
	Cheddington	Objection
	Windney Manor	TVMs
	Hartford	CCTV,Safety, shelter
	worcester Shrub Hill	TVMs, Fare Avoidance, Safety
	Cheddington	closure of office, pre-purchase tx,
	worcester Shrub Hill	reduced hours, customer service missed
	none listed	CCTV,information, safety
	Widney manor	TVMs, Station Facilities, pre- Purchase Tx
	Cheddington	re-new season tickets,opening hours
	Wolverton	TVMs, Safety, CCTV
	Winsford	no staff for information, TVMs
	none listed	season tx purchase, shelter, information
	Shirley	TVMs,Disabled assisatance
	Hamstead	Shelter, safety and Security, TVMs
	Jewellery Quarter	CCTV,TVMs
	Widney manor	TVMs, Safety, CCTV,
	Cheddington	pre-purchase Tx,TVMs, Costs
	Cheddington	TVMs, Toilet Facilities,
	Lye	Travel Information,TVMs
	none listed	Disabled Assistance, helpful staff, opening hours
	Cheddington	Closure of office,
	Jewellery Quarter	Loss of toilet facilities, TVMs, no information,loss of jobs
	none listed	Loss of toilet facilities, TVMs, no information,loss of jobs
	none listed	opening hours,TVMs
	none listed	Petition of rejection submitted
	Hall Green	Office hours
	Cheddington	TVMs
	none listed	Petition of rejection submitted
	Kings Norton	opening hours, TVMs
	Malvern stations	petition of rejection submitted
	Cheddington	Toilets,Tea & Coffee Facilities, TVMs
	Cheddington	Facilites for tea & Coffee, Shelter
	Solihull	loss of toilet facilities, TVMs, no information,loss of jobs
	Aston	TVMs, Safety,
	Cheddington	TVMs
	Shirley	CCTV,TVMs
	Cheddington	Shelter, opening Hours, Vandalisim
	none listed	loss of toilet facilities, TVMs, no information,loss of jobs
	chester road	Objection
	Worcester Shrub Hill	loss of toilet facilities, TVMs, no information,loss of jobs
	Cheddington	TVMs, Shelter, office hours
	none listed	Objection
	Hall Green	shelter, fare avoidance
	none listed	TVMs
	Jewellery Quarter	TVMs, Shelter, office hours

		none listed	TVMs, Information,
		none listed	Safety, CCTV,
		Bournville	TVMs, no staff to give Information
		none listed	TVMs
		none listed	TVMs
		Malvern stations	Safety
		hartford	Offices hours, TVMs,
		Cheddington	Shelter, TVM, closure of office
		none listed	Queues, TVM, seat reservations, vandalism
		multiple stations	opening times, TVMs, passenger safety, vandalism, deterrent to evening travel, environment, access to platform
		Cheddington	Objection
		Cheddington	TVM, closure of office
		Sutton Coldfield, Blake Street	Opening hours, newspaper clipping about disabled access, toilet facilities, customer service
		Cheddington	Closure of office, toilet facilities, customer service
		Widney manor	Ticket advice, toilet facilities, customer service
		multiple stations	Customer service, waiting and toilet facilities, loss of help to mobility impaired passengers, CCTV & security
		Dudley Stations	Environment, safety and security, waiting rooms, lifts, toilets, queues
		Coseley and Smethwick Galton Bridge	Closure of office, security, shelter, customer service, disabled access to Smethwick Galton Bridge
		Chester Road and Wylde Green	Unavailability of Friends and Family tickets from machines, ticket information, customer service
		Cheddington	Closure of office, shelter, toilets, refreshments and travel advice
		Olton	security, CCTV, restricted mobility access, shelter, ticket information
		Cheddington	Objection
		Cheddington	TVMs, ticket information, shelter, access, toilet facilities
		Stourbridge Junction	customer service, waiting areas, toilets, ticket information, CCTV, safety
		none listed	opening hours
		Erdington Station	vandalism, security
		none listed	safety, access, waiting areas, toilet facilities, customer service
		Cheddington	shelter, retail facilities, toilet facilities, queueing
		Nuneaton	Toilet facilities, TVMs, availability of some tickets
		Wythall	TVMs, vandalism, ticket information, fare evasion
		Cheddington	toilet facilities, tea and coffee facilities, shelter
		Bescot Stadium	Passenger safety, CCTV, TVMs, parking, ticket information esp. for football fans
		Malvern Link	loss of helpful staff, TVMs, security
		Longbridge	opening hours, TVMs don't have the right tickets, security, assistance for passengers
		Cheddington	opening hours, shelter, toilet facilities, tea and coffee facilities, customer service, use of vouchers
		Bletchley	customer service, toilet facilities
		Cheddington	customer service, toilet facilities, refreshment facilities, lack of ticket options, TVMs
		worcester Shrub Hill	Disabled access, TVM problems for the partially sighted
		Malvern Link	Security, disabled access, vandalism, long queues, lack of ticket machine
		Cheddington	Shelter, toilet facilities, refreshments, advice, use of vouchers
		Cheddington	Shelter, toilet facilities
		Tipton	Objection
		Kings Norton	Ticket advice, TVMs
		Cannock	Inconsistency, passenger lifts, ticket machines, fraudulent travel
		Jewellery Quarter	Security, passenger information,
		Cheddington	shelter, warmth, hot drinks and toilet facilities, TVMs
		none listed	safety, availability of all tickets, TVMs
		Galton Bridge	Alternative ticket facilities, safety & security, assisted travel, station cleanliness
		Duddeston	Train information, refunds, safety
		Cheddington	Shelter, toilet facilities, partially sighted people can't use TVMs, queueing, security

Petitions by station

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Central Kidderminster	6
Stourbridge Junction	15
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Longbridge	41
Old Hall	17
Yardley Wood	8
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Northfield	41
Dudley Port	24
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Droitwich Spa	13
Lea Hall	7
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Jewellery Quarter	17
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Great Malvern/Malvern Link	103
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Shirley	7
Tamebridge Parkway	15

Worcester Shrub Hill	9
Spring Road	3
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