

# Board Agenda



**Date:** Wednesday 12 December 2007  
**Location:** Ground Floor Conference Room, Whittles House, London  
**Start time:** 10.00

Time	Item	Subject	Leading	Paper
10.00	1	Welcome and Apologies	Chairman	
	2	Ticketing Technology presentation	Andy Firman	
	3	Minutes from meeting held on 11 September 2007 –	Chairman	✓
	4	Action Matrix	Anthony Smith	✓
	5	Hot Issues	Anthony Smith	✓
	6	October Finance Update	Anthony Smith	✓
	7	Feedback - Mid Year Review	Anthony Smith	✓
	8	Business Plan 08/09	Sarah Hampshire	✓
	9	Disability Equality Scheme	Jon Carter	✓
	10	Passenger Contacts, Trends and Issues	Kerry Williamson	✓
	11	Research Update	Janet Cardell	✓
	12	Thameslink Project Research	Janet Cardell	✓
	13	Disruption Management – Overview and Research Proposal	Guy Dangerfield	✓
15.30	14	National Express Presentation	Richard Bowker	
	15	Any other business	Chairman	
17.00		<b>End of Board Meeting</b>		

**Date of next meeting: Wednesday 13<sup>th</sup> February 2007, London.**