

Board Agenda



Date: Tuesday 12 February 2008
Location: Ground Floor Conference Room, Whittles House, London
Start time: 10.00 (Closed Session) 10.45 (Public Session)

Time	Item	Subject	Leading	Paper
10.00	1	Welcome and Apologies	Chairman	
		Closed Session		
	2	Board Resolution to discuss agenda items 3 and 4 in closed session	Chairman	✓
	3	Resources	Ashwin Kumar	✓
	4	Remuneration Committee Minutes	Nigel Walmsley	✓
10.45		Public Session		
	5	Chairman's Update	Chairman	
	6	Minutes	Chairman	✓
11.00	7	<i>Presentation:</i> Modular Stations Lucy Denham, Network Rail	Lucy Denham	
	8	Action Matrix	Anthony Smith	✓
	9	Hot Issues – only new or updated	Anthony Smith	✓
	10	Budget Update – December	Anthony Smith	✓
	11	Business Plan 2008 - 09	Anthony Smith	✓
	12	Budget 2008 – 09	Anthony Smith	✓
	13	PAT Update including Quarter 3 complaints figures	Kerry Williamson	✓
	14	Charter Mark	Kerry Williamson	✓
	15	Institute of Customer Services membership	Kerry Williamson	✓
	16	Any other business	Chairman	

End of Board Meeting

Date of next meeting: Tuesday 13 May 2008, Edinburgh