

Board Agenda

Date:	Tuesday 11 September 2007
Location:	Bristol Marriott Royal Hotel, College Green, Bristol, BS1 5TA
Start time:	13.00 (Closed session) 14.00 (Public session)

Time	Item	Subject	Leading	Paper
13.00		Closed Session		
	1	Board resolution to discuss agenda items 1-5 in closed session.	Chairman	✓
	2	Chairman's update	Chairman	
	3	Passenger advice team review and update	Kerry Williamson	✓
	4	Resources	Anthony Smith	✓
	5	Communications strategy	Mandy Pursey	✓
	6	Briefing: First Great Western	Mike Greedy	✓
14.00		Public session		
		Welcome and apologies	Chairman	
	7	Welcome to Bristol	Mike Greedy	
14.15	8	Government White Paper / High Level Output Statement	Roger Ford	✓
15.30	9	Minutes from meeting held on 10 July 2007	Chairman	✓
	10	Action matrix	Anthony Smith	✓
	11	Hot issues	Anthony Smith	✓
	12	12.1 Updating the business plan 12.2 HLOS implications 12.3 Work plans (for noting)	Anthony Smith	✓
		<ul style="list-style-type: none"> • Fares and ticketing • Accessibility • Getting a seat • TOC complaints • Stations 		
	13	Employer's requirements from rail and priorities for improvement	Anthony Smith	✓
	14	Accessibility: Mystery shop – report phase 1 Funding request phase 2	Anthony Smith	✓
	15	Passenger contacts, trends and issues: Quarter 1	Kerry Williamson	✓
	16	Draft minutes from Remuneration Committee (for noting)	Nigel Walmsley	✓
	17	East Coast Main Line consultation response (for noting)	Mike Greedy	✓
16.30	18	Presentation: First Great Western / Network Rail	Alison Forster / Robin Gisby	
	19	Any other business	Chairman	
17.30		End of board meeting		

Date of next meeting: Wednesday 12 December 2007, London