

# RAIL PASSENGERS REDRESS SCHEME

Mar 17 BM D 02.2a

## RPRS Ltd Board

Independent Member	Independent Member	Chair	RDG Member	TF / LTW Member
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## RPRS Executive

Andy Wakeford	Anthony Smith	Janet Cooke
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## RPRS OPERATIONS

Scheme Manager

Business Manager

Adjudication Service



Dispute resolution executives



Policy and Comms executives

Business services executive

Resources executive